



DEPARTMENT OF PUBLIC UTILITIES

Understanding Your Water/Sewer Bill

Rates effective July 1, 2015

Single Family Residential Customers

Bimonthly Service Charges	Water	Sewer
Volume charge <i>per thousand gallons of water or sewer used</i>	\$ 5.64	\$ 6.17
Service Charge for 5/8 inch	\$10.25	\$30.75

Please note:

- Usage is billed per 1,000 gallons
- There is a minimum usage of 4,000 gallons per billing cycle

HOW TO READ YOUR UTILITY BILL

Meter reading:

- Previous – meter reading from the last billing cycle
- Present – meter reading taken at the beginning of the present cycle

Usage:

- Difference of the two readings and actual usage for the bimonthly cycle

HOW TO CALCULATE YOUR USAGE CHARGES

- To calculate your utility bill, divide the usage by 1,000 (we bill per 1,000 gallons) and multiply this number by the volume charge per 1,000 gallons.
- For example, if you have a usage of 9,800 gallons, the calculations for the water usage portion of your bill would be as follows:
 - $9,800 / 1,000 = 9.8$
 - $9.8 \times \$5.64 = \$55.27 + \$10.25$ (service fee) = **\$65.52** total bimonthly water usage charge
- Likewise, the calculations for the sewer usage portion of your bill would be as follows:
 - $9,800 / 1,000 = 9.8$
 - $9.8 \times \$6.17 = \$60.47 + \$30.75$ (service fee) = **\$91.22** Total bimonthly sewer usage charges *
- You total bill (sewer and water) for this billing cycle would be
 - $\$65.52 + \$91.22 = \$156.74$.

*The calculation for the sewer usage portion of your bill is based on the same reading as the water usage. However, Goochland County utilizes the **summer sewer** program for residential customers. This usage is set with the Jan/Feb reading and will remain constant throughout the remainder of that year. If your water usage falls at or below the 4,000 gallons, you would receive a minimum charge for your sewer usage. This takes into consideration the amount of water that does not enter the wastewater system as when washing your car or watering your lawn.

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We are committed to offering our customers safe, high quality drinking water and safe removal of wastewater. If you have any questions or we can offer any further assistance, please contact Public Utilities at 556-5835.

