



**Health and Human Services  
Annual Report:  
Partnering to Serve Our Community**

December 4, 2018

# Presentation Overview

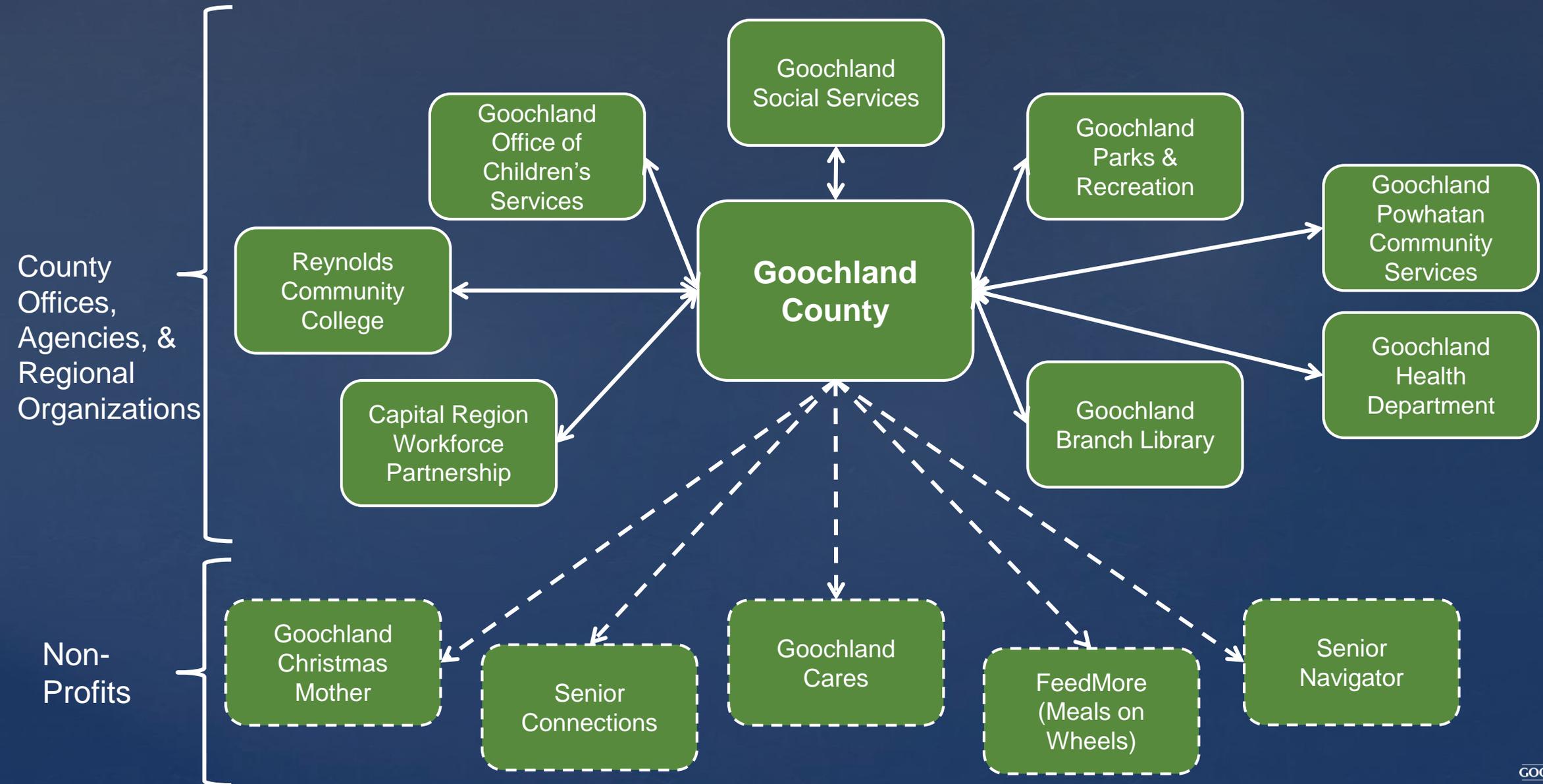
## Overview of Health and Human Services

- Partnerships
- Resources
- Upcoming Projects
- Engagement

## Department and Agency Presentations

- Office of Children's Services
- Department of Social Services
- Goochland Powhatan Community Services
- Goochland Health Department
- Pamunkey Regional Library
- GoochlandCares

# Health and Human Services Partnerships



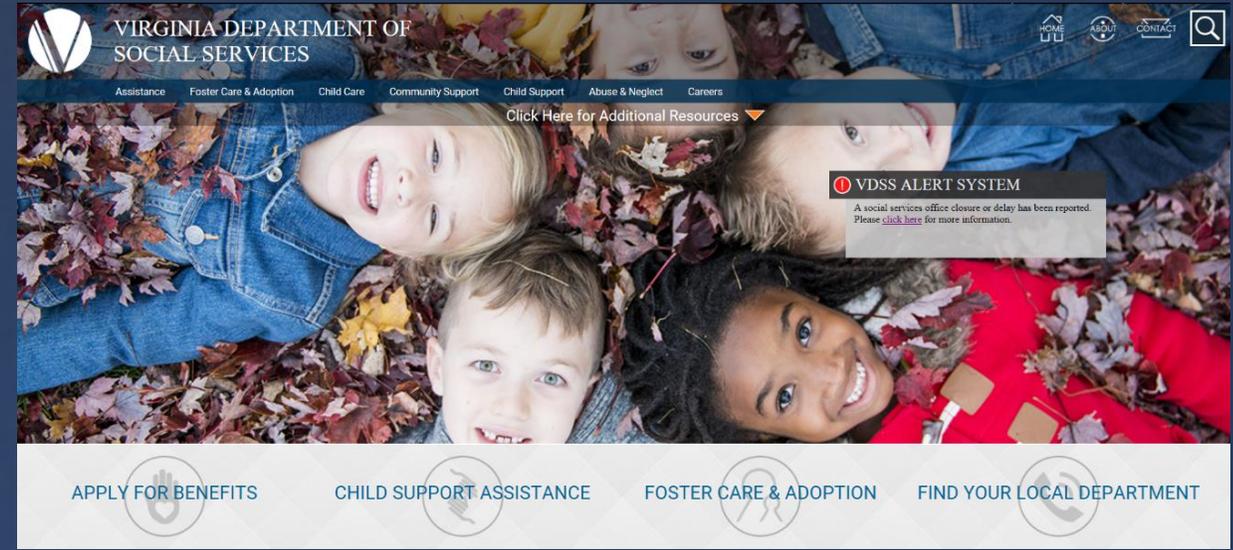
# Goochland Office of Children's Services

Enacts the Children's Services Act (CSA)

Oversees State funds, combined with local community funds, managed by local interagency teams who plan and oversee services to youth.



# Goochland Social Services



- Protective services for children, aged and disabled
- Day care
- Foster care
- Adoption services
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Temporary Assistance for Needy Families (TANF)

Administers Goochland's Community Action grant that provides assistance and training opportunities to income eligible residents.

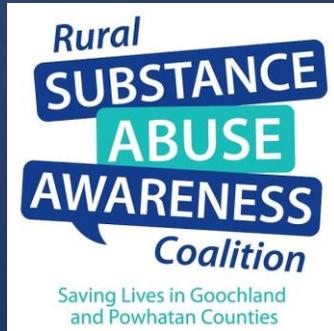




Serves Goochland and Powhatan Counties

Provides local public mental health, developmental disability, and substance abuse services

Spearheading Rural Substance Abuse Awareness Coalition (RSAAC); focusing on opioid and other substance abuse issues



Chickahominy Health District

- Charles City, Goochland, Hanover, and New Kent Health Departments make up the Chickahominy Health District

Clinical & Health Services

Environmental Health Services

Henrico & Chickahominy Medical Reserve Corps



Partnership between Henrico & Chickahominy Health Districts



# Goochland Branch Library



Branch of the Pamunkey Regional Library system which includes Goochland, Hanover, King & Queen, and King William Counties



Mission is to provide access to health care and basic human services to Goochland residents who are in need of assistance

## Services:

- Food
- Medical, Mental Health, and Dental Care
- Clothes
- Case Management
- Financial Assistance
- Critical Home Repair
- Emergency Housing
- Domestic and Sexual Violence
- Medical Transportation



# Goochland Parks and Recreation

## Support for County Human Service Agencies and Local Non-Profits

- Free or discounted use of Parks and Recreation facilities and equipment (tables/chairs)
- Free or discounted advertising



## Agencies & Non-profits (partial list):

- Christmas Mother
- Second Union Rosenwald School
- Goochland Free Clinic and Family Services
- Goochland County Fire and Rescue
- Goochland County Public Schools
- Goochland YMCA



# Non-Profit Agencies



## Goochland Christmas Mother

Assists families:

- Children (18 or younger)
- Senior citizens (60+)
- Documented disabilities

Provides:

- Food
- Clothing
- Toys and books
- Essential household items

## Senior Connections

- Provides direct services, information and referral, education and advocacy for older adults, caregivers and persons with disabilities.
- Direct services to 85 citizens
- Information and indirect services to approximately 400 citizens
- County contribution used to leverage State and Federal allocations

# Non-Profit Agencies

## FeedMore (Meals on Wheels):

- Core hunger relief program in Central Virginia
- 11,591 meals delivered to homebound and elderly residents in FY 17-18
- 429,688 lbs of food and grocery items distributed to residents in FY 17-18
- 4,279 residents served in FY 17-18



## Senior Navigator:

- provides helpful, free resource information associated with aging, disabilities, post-military life, and overall well-being.
- assists in connecting 10,000+ seniors and caregivers; 1,705 veterans; and nearly 2,000 people with disabilities residing in Goochland with critical support services information and guidance



# Capital Region Workforce Partnership

SOON TO BE  
**VIRGINIA CAREER WORKS CAPITAL REGION**

Regional community college partner

Three locations:

- Parham Road Campus
- Downtown Campus
- Goochland Campus

Wide range of programs (partial list):

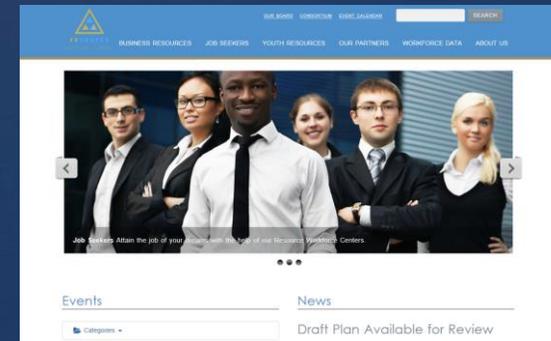
- Automotive
- Culinary
- Horticulture
- Business
- Environmental Science

*Partnership with Goochland County Public Schools, community, etc.*

Regional workforce development agency responsible for supporting, planning, and workforce services that support the region’s economic development and workforce skills development.

Partnership serves:

- Town of Ashland
- Charles City County
- Chesterfield County
- Goochland County
- Hanover County
- Henrico County
- New Kent County
- Powhatan County
- City of Richmond



# Workforce Development



Conducted Through:



Goochland Department of Social Services



Where are you headed?

- SCIENCE
- LIBERAL ARTS
- ENGINEERING
- TRANSFER
- ASST
- AUTOMOTIVE
- BUSINESS
- NURSING
- COMMUNITY ARTS
- GEN ED

**Spring Classes 2016**  
Priority registration begins Nov 9  
Open registration begins Nov 30



COMMUNITY COLLEGE  
**WORKFORCE ALLIANCE**  
A partnership between John Tyler & Reynolds Community Colleges



# Health and Human Services Resources

The screenshot shows the Goochland County website's 'Health & Human Services' page. The header includes the county logo and navigation links like 'Your Government', 'Citizen & Business Services', and 'Your Community'. A sidebar on the left has icons for 'Let Us Know', 'My Government Services', 'Home', and 'Stay Informed'. The main content area is titled 'Health & Human Services' and lists various services such as the Health Department, Goochland-Powhatan CSB, Office of Children's Services, and Social Services. A blue graphic of a family is featured on the right side of the content area.

[www.goochlandva.us](http://www.goochlandva.us)

The screenshot shows the 'Your Community' page on the Goochland County website. It features a sidebar with navigation options and a main content area listing various community resources. These include the County Calendar, News Flash, Community Organizations, Extension Office, Free Clinic and Family Services, Goochland CASA, Goochland County Chamber of Commerce, Goochland-Powhatan Community Services, Parks & Facilities, Senior Connections, and Senior Navigator.

The screenshot shows a mobile application interface for 'COMMUNITY CARE GOOCHLAND, VA'. The app has a teal header with a search icon and a location pin. Below the header is a list of resources for various needs, each with an icon and a right-pointing arrow: Parent Support, Mental Health, Crisis Services, Education and Schools, General Assistance, Substance Abuse, and Transportation.



The screenshot shows the website for the Rural Substance Abuse Awareness Coalition. The header features the coalition's logo and tagline 'Saving Lives in Goochland and Powhatan Counties'. Below the header is a navigation menu with links for 'ABOUT US', 'RESOURCES', 'CALENDAR OF EVENTS', 'VOLUNTEER', 'IN THE NEWS', and 'FACEBOOK'. The main content area has a blue background with the text 'Vision: A Community Free from Substance Abuse.'

<http://www.rsaac.org>

The screenshot shows the SeniorNavigator website. The header includes the 'SeniorNavigator' logo and navigation tabs for 'Aging Well', 'Caregiving', 'Community', 'Financial', 'Housing', and 'Legal'. A search bar is prominently displayed with the text 'Search for local services, helpful tips, and answers - with one click!'. Below the search bar is a large banner image of an elderly couple with the text 'Providing direction for caregivers and seniors.'. To the right of the banner are several smaller articles and links, including 'Caring for Caregiver HICK' and 'Respite for Family Caregivers of Persons with Dementia and Alzheimer's'. A 'I Want To...' section at the bottom offers links for 'Learn More', 'Ask an Expert', 'Get E-Quicktips', 'Community Calendar', and 'Provide Feedback'.

<http://goochland.seniornavigator.org/>

The screenshot shows the Virginia 2-1-1 website. The header features the 'Virginia 2-1-1' logo and the tagline 'Get Connected. Get Answers.'. Below the header is a search bar with the text 'Search for Services in Virginia:'. The search bar has two input fields: 'ZIP or county' and 'Area of need (e.g. "food" or "rent")', followed by a red 'Go' button. Below the search bar is a phone icon and the text '... or dial 2-1-1 to speak to a contact specialist.'

<https://211.getcare.com/consumer/>

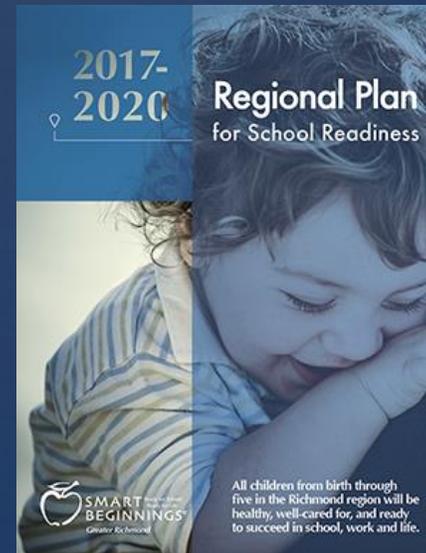


# FY2019 General Fund Budget *Expenditures Functional Area*



# Current/Upcoming Projects

- Chickahominy Health District conducting Community Health Assessment (CHA) for Goochland in 2018
- Community Health Improvement Plan (CHIP) process to begin in 2019
- Convening a group of community partners to facilitate discussion to utilize Smart Beginnings Greater Richmond's Regional Plan for School Readiness



# Engagement

Goochland County Staff and Elected Officials are involved with numerous Health and Human Services Organizations & Boards

- GoochlandCares
- James River Juvenile Detention Commission
- Goochland YMCA
- Goochland Community Partners
- Rural Substance Abuse Awareness Coalition (RSAAC)

# Department and Agency Presentations

Questions will follow after  
Department and Agency presentations

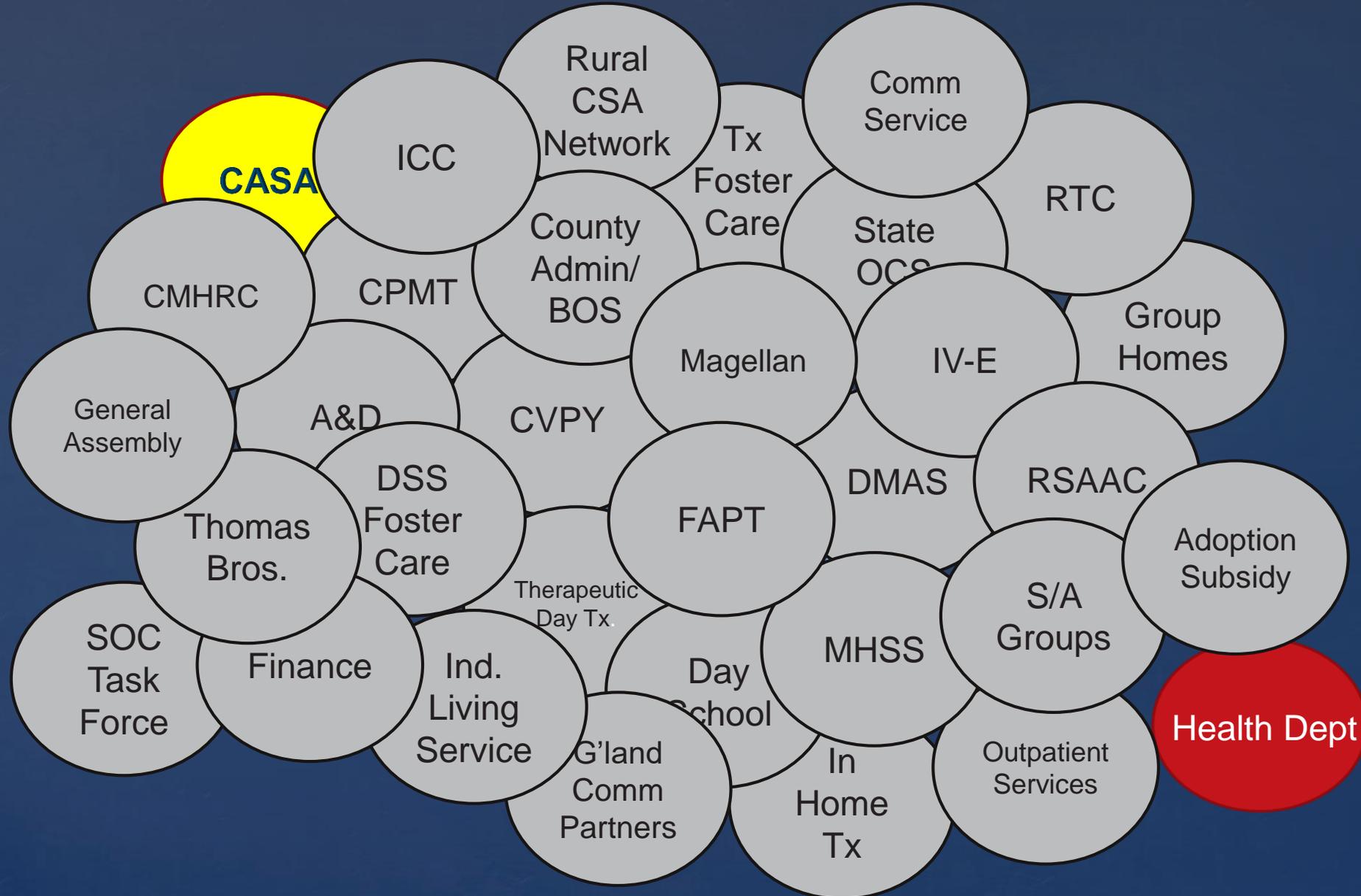


# Office of Children's Services Annual Report

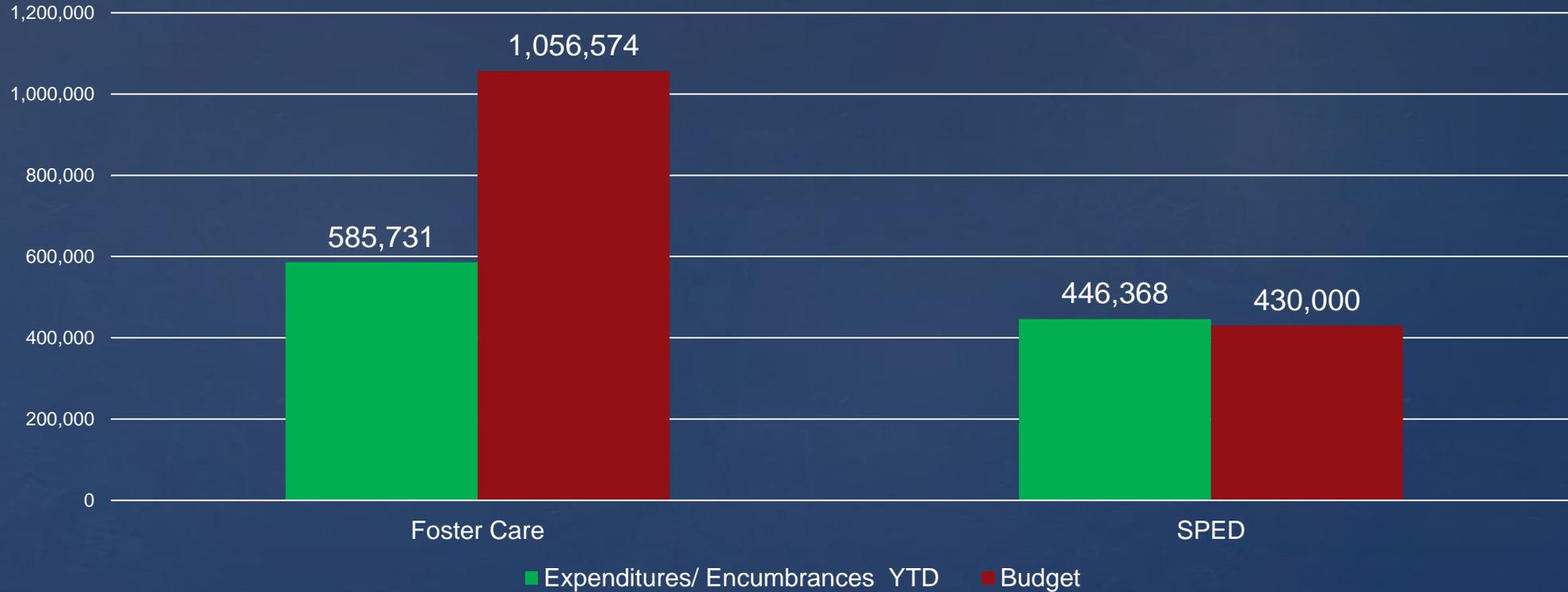
# Office of Children's Services (OCS)



# Office of Children's Services (OCS) Interaction



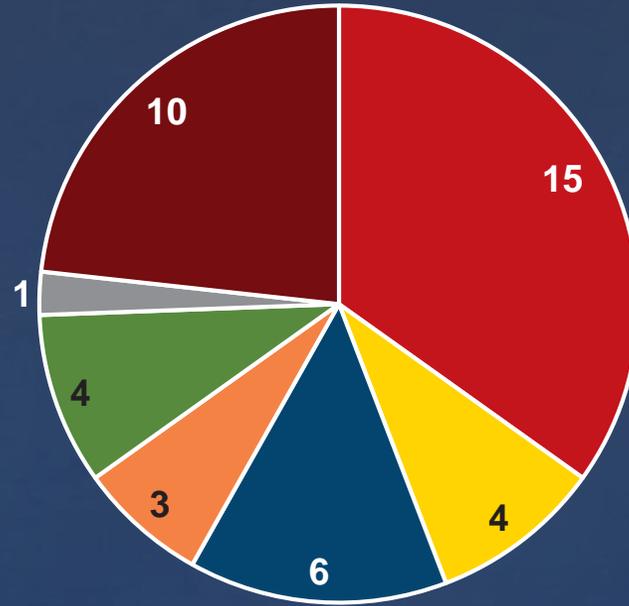
# EXPENDITURES VS BUDGET – FY 2018



Budget: \$1,486,574

Total Expenditures: \$1,033,099

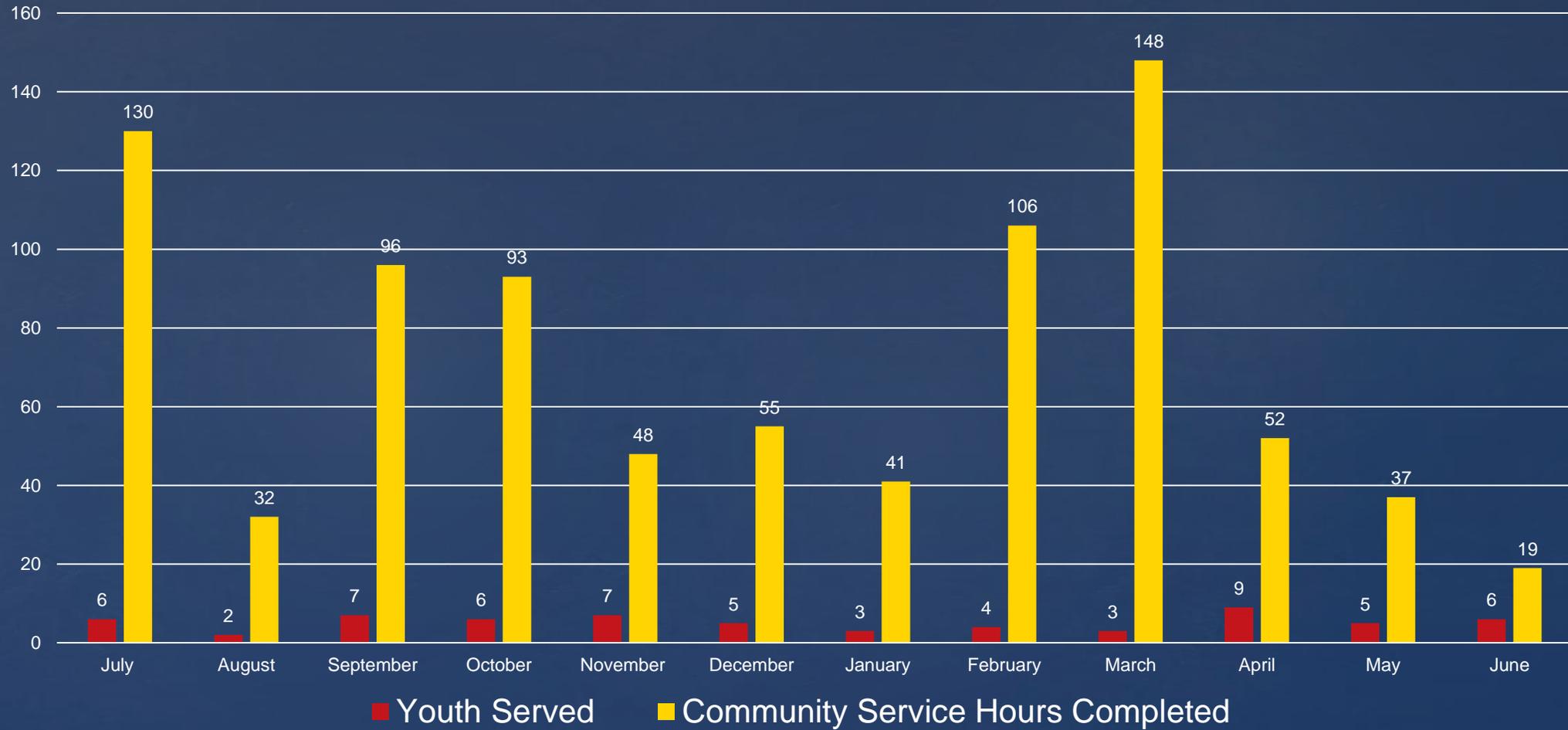
## Total Number of Youth Served by CSA (FY 18) - 32



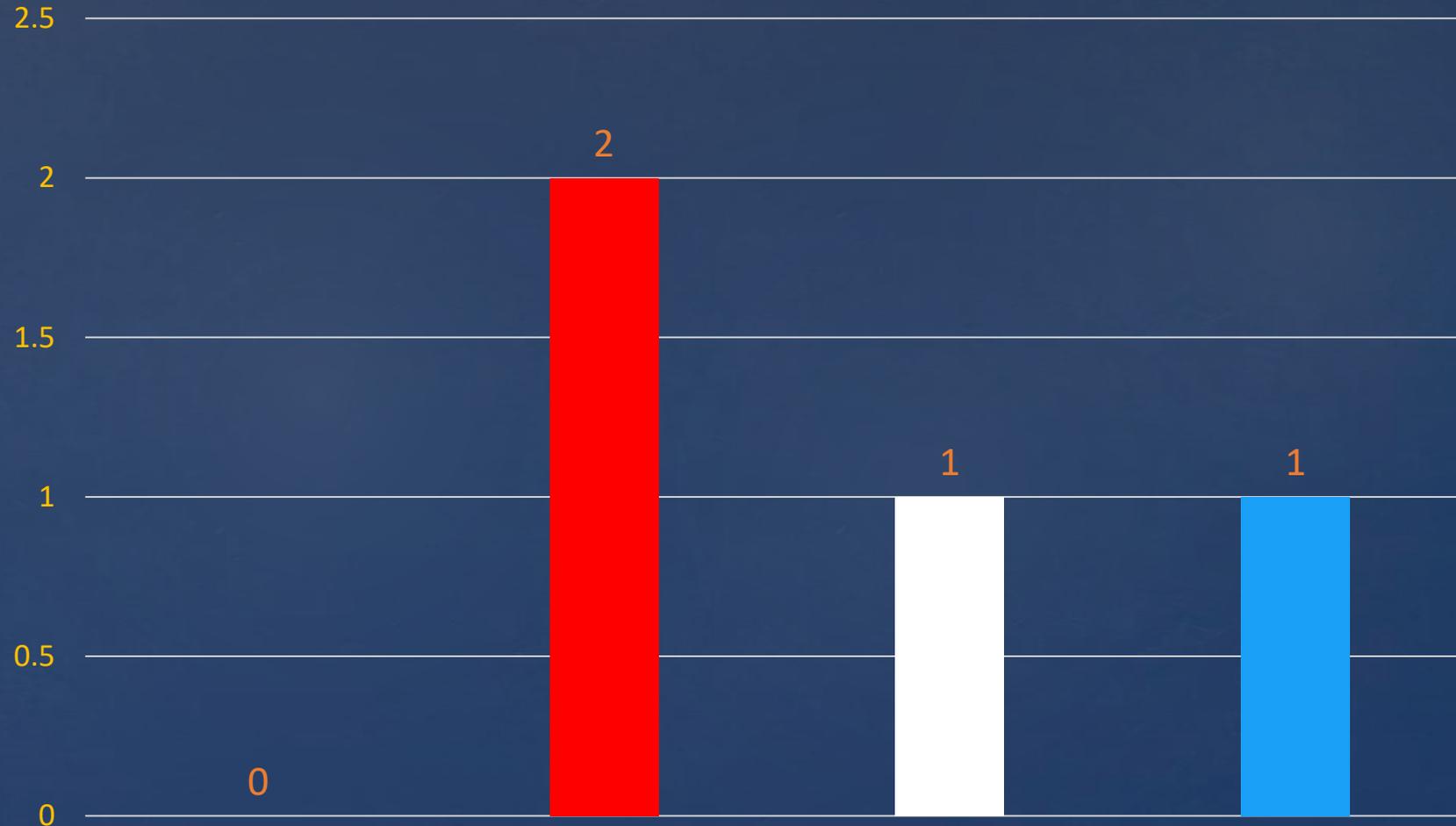
- Family Foster Care
- Group Homes
- Fostering Futures/ IL Programs
- Private Day Education (GCPS)
- Treatment Foster Care
- Level C Residential
- Private Day Education (FC)

# VJCCCA- Community Service Program- FY 2018

Youth Served: 33 Hours Completed: 857



# Permanency Statistics- FY 2018



# OCS OUTCOMES

## Q1 & Q2 FY 2019

- 3 Foster Children returned to Family Members custody.
- 1 Foster Youth transitioned to Independent Living Status.
- 6 foster youth currently supervised on Trial Home Visits.
- 1 Student Transferred to a neighboring school system.

# OCS OUTCOMES Q1 & Q2 FY 2019

Goochland County Office of Children's Services

First local CSA program to complete an on-site state audit  
with zero negative audit findings.



# Office of Children's Services Community Involvement

Central Virginia Systems of Care Grant

Rural Substance Abuse Awareness Coalition

Central Virginia Partnership on Youth

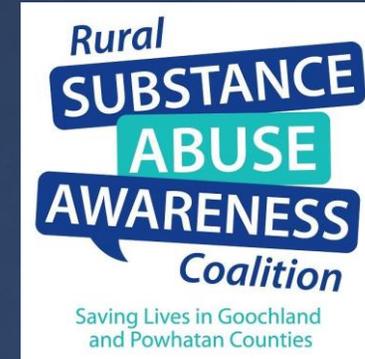
Rural CSA Network

Goochland County Systems of Care Task Force

Goochland Family Treatment Court Advisory Committee

Goochland County Community Partners

Community Care Mobile APP



# Goochland Department of Social Services

Presentation to the Board of Supervisors  
December 4, 2018

# Success

- Family Engagement meetings
- Effective and Positive Partnerships
  - Innovation~Flex Dictate
    - Medicaid Renewals
    - Family Treatment Court

*Those who believe they can do something and those who believe they can't are both right.  
- Henry Ford*

# Future

- Retirements
  - Medicaid Expansion (January 1, 2019)
  - Families First Prevention Act (October 1, 2019)
- Opioid Epidemic

In this business of ours, we can ill afford to rest on our laurels, even to pause in retrospect. Times and conditions change so rapidly that we must keep our aim constantly focused on the future.  
Walt Disney

# Future Outlook

- New Technology for Services staff
- New Database for Child Welfare (3-5 years)
- New Database for Employee Tracking (5+ years)
- Strategic Planning for the Department

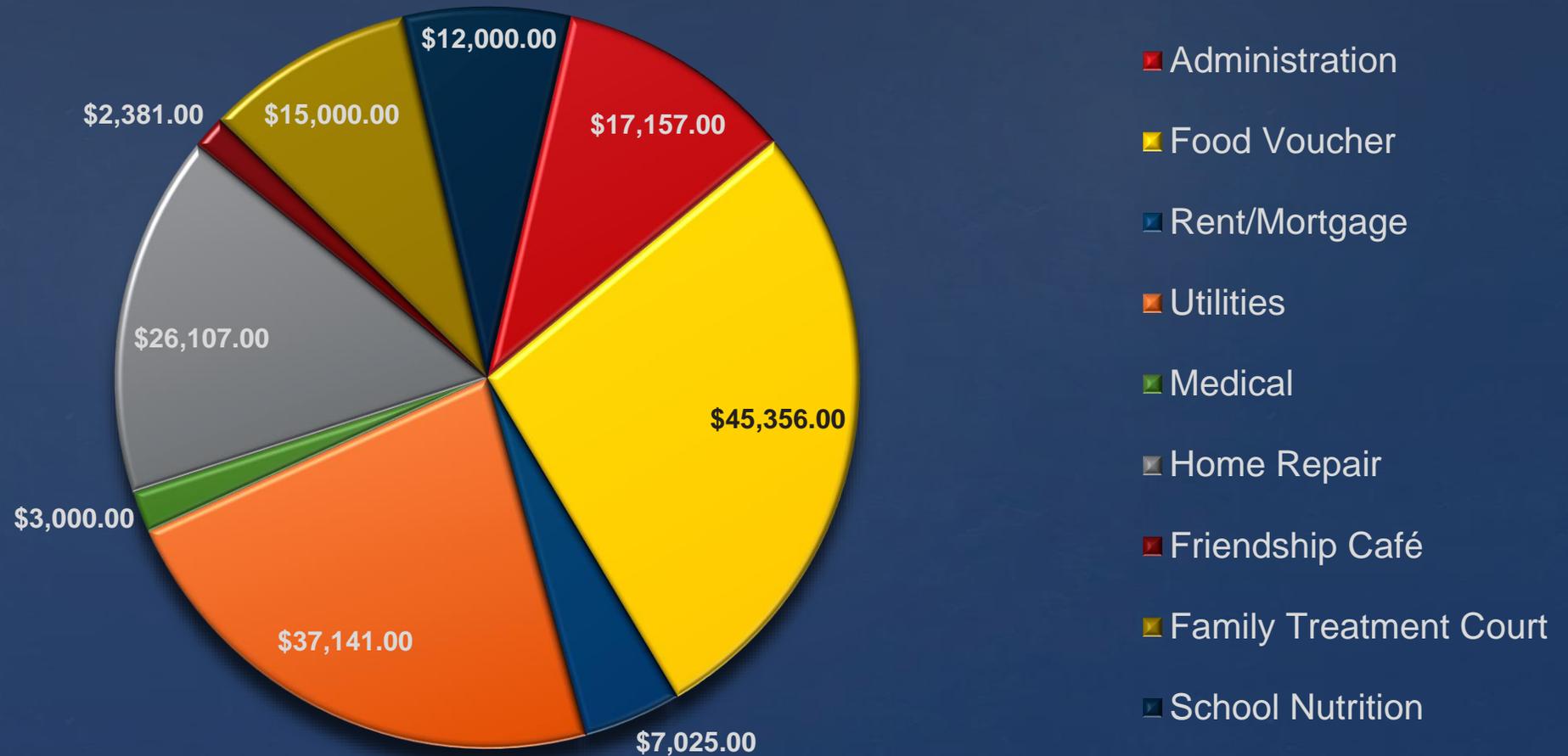
By having a clear vision, even a short vision of what will happen in the future. We will be less worried and feel a little bit confident, and calm because we can manage our life in the world that is changing every second. Ly Nguyen, Time Management

# Community Action

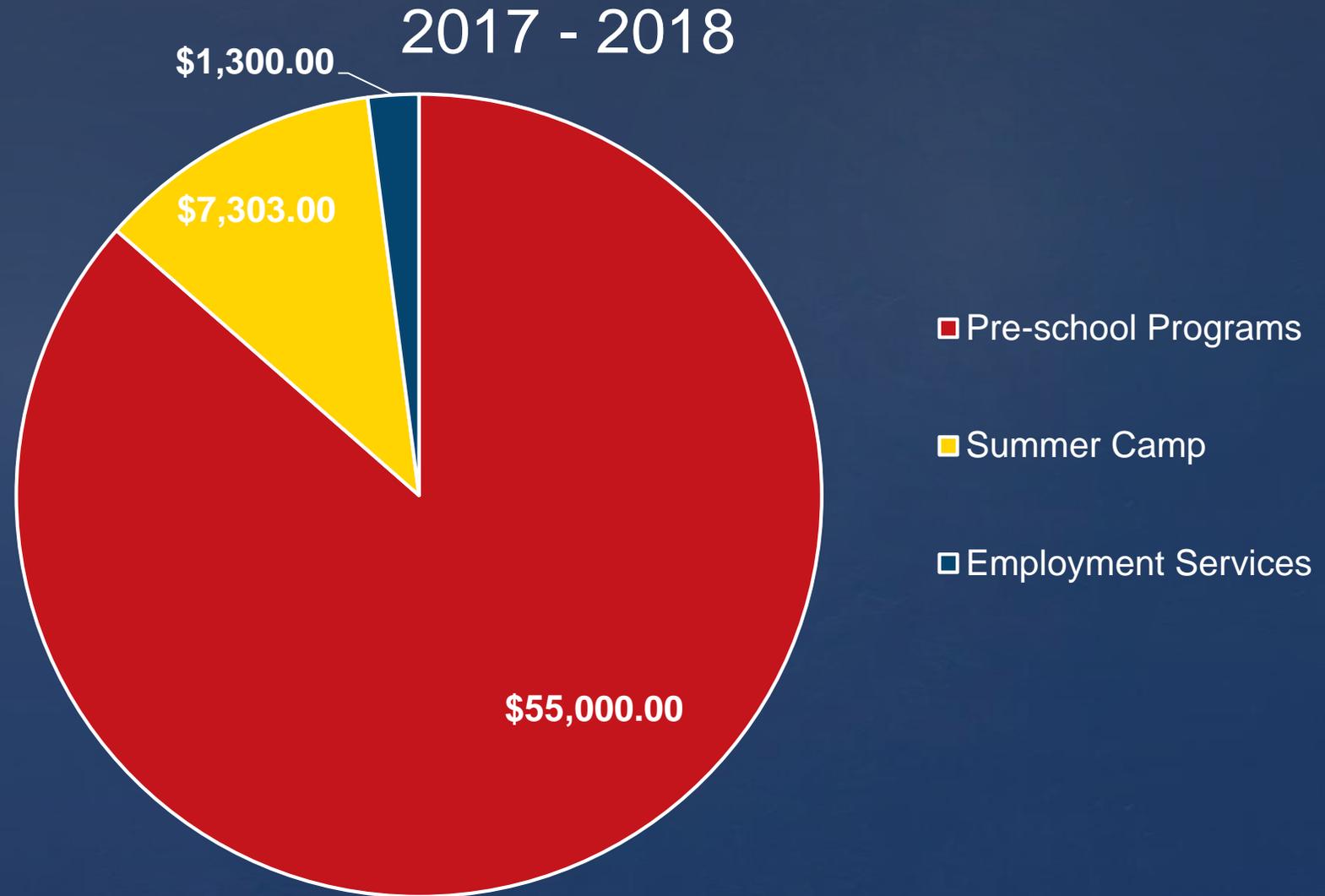
- ❑ Offers Job Training (CDL and Certified Medical Assistant)
- ❑ Funds for electric, rent, mortgage, food
- ❑ Partnership with Schools (Pre-school programs)
- ❑ Partnership with GFCFS (Home Repair program)
- ❑ Partnership with Community Services Board (Family Treatment Court position)
- ❑ Partnership with local churches (Brown Bag, Friendship Café')

# Community Action ~ CSBG expenditures

2017 - 2018



# Community Action- TANF Funds



# Community Action work

- The Community Action program completed a Community Needs Assessment in June 2017
- 4 top needs:
  - Affordable Housing
  - Health Care education/access
  - Jobs
  - Transportation

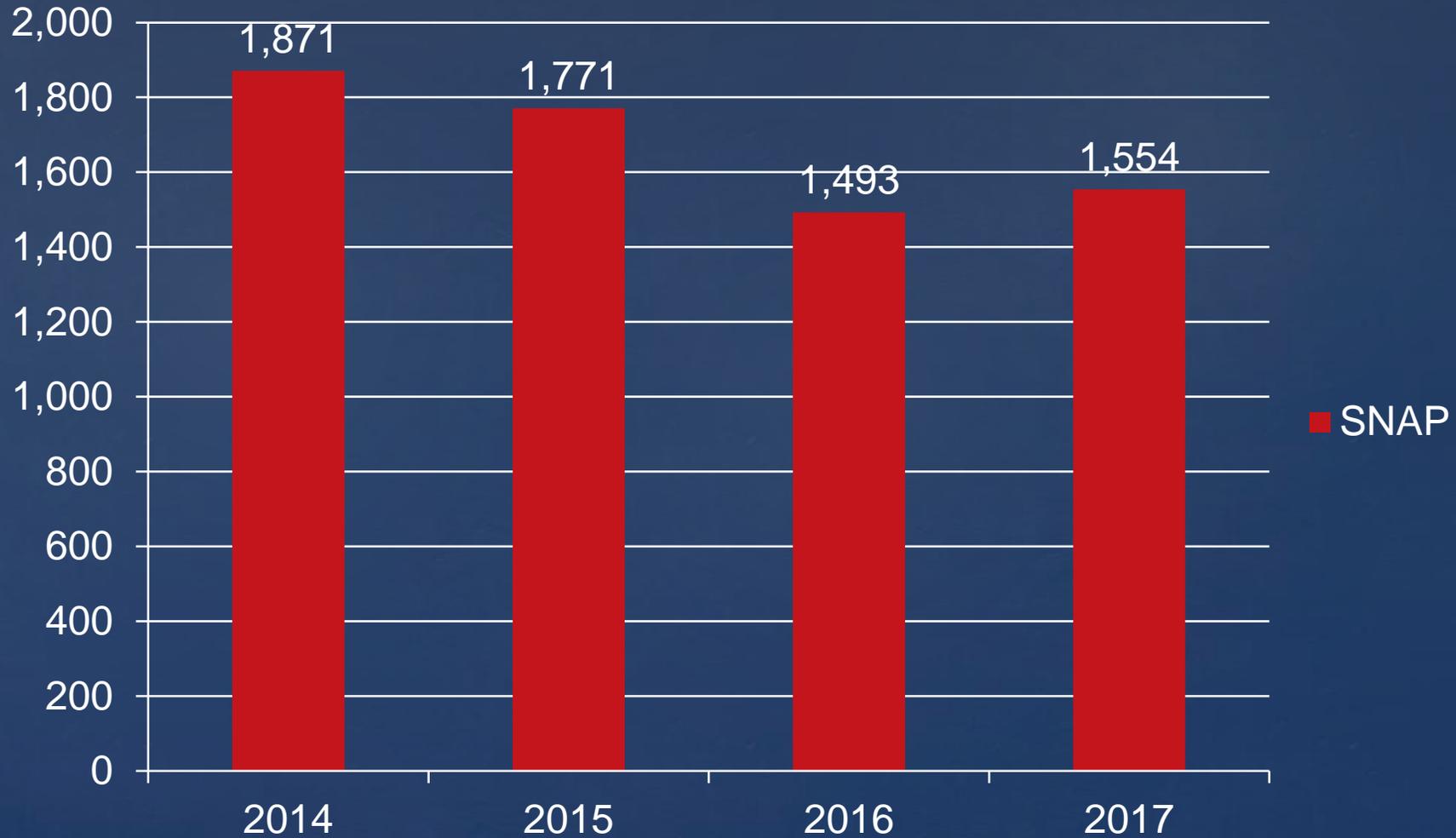
# Medicaid- (all types)

## Medicaid



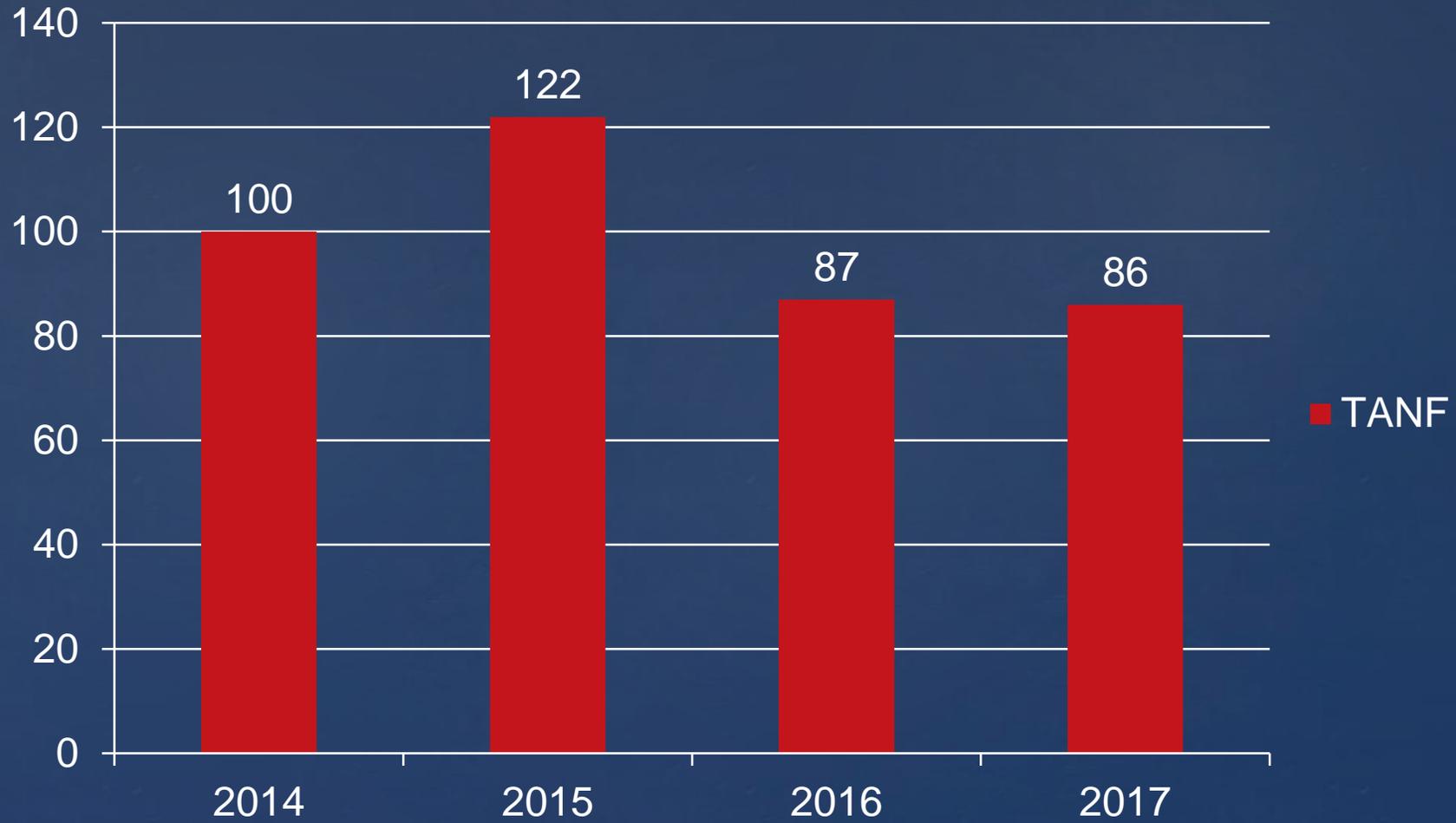
# SNAP caseloads

SNAP



# TANF

## TANF



# Foster Care caseloads

Foster Care (total served)





December 4, 2018



During the Fiscal Year 2018 (July 1, 2017 – June 30, 2018), some numbers:

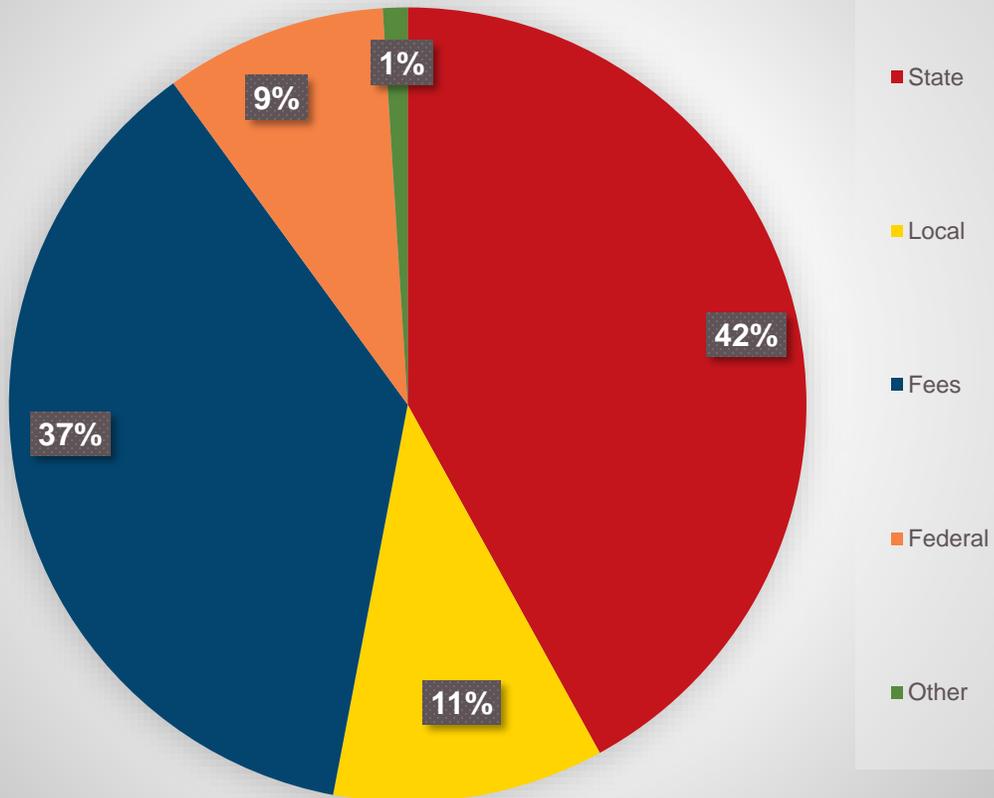
- 510 Requests for Services
- 1,123 people served
- 66 people served through Same Day Access, which began in September, 2018.
- 125 Prescreenings for Involuntary Psychiatric Hospitalization
- 3 classes with 56 people for Revive – administration of Naloxone to overdoses.
- 2 classes with 29 participants for Adult Mental Health First Aid, and 5 classes with 50 participants for Youth Mental Health First Aid.



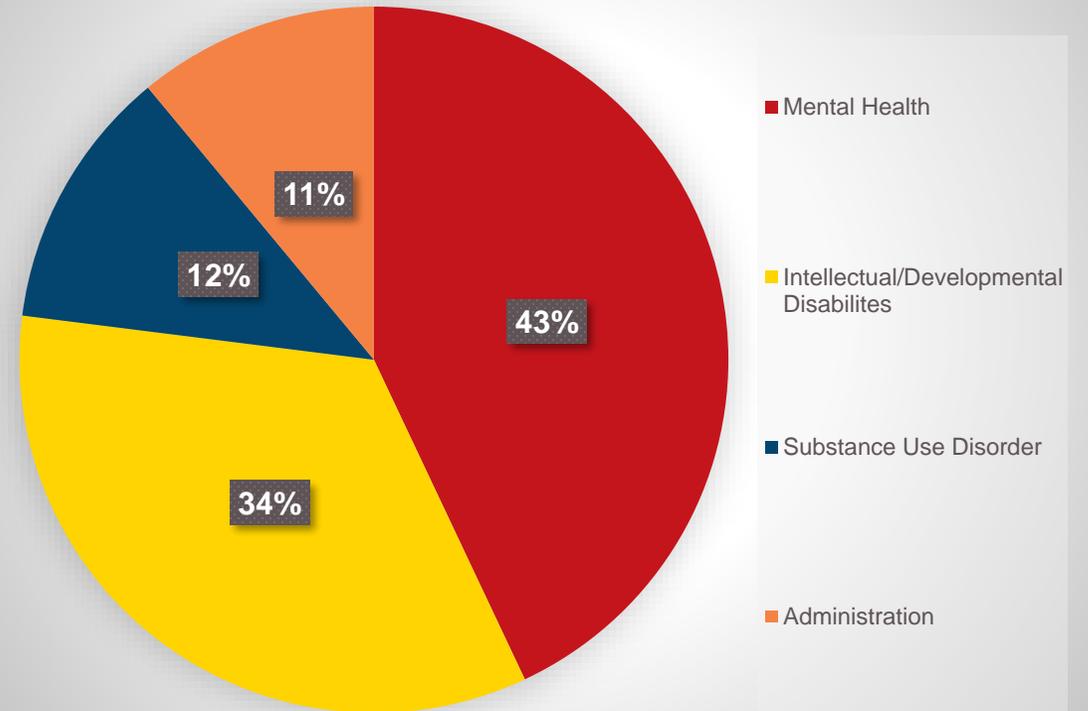
- Provided services with a total cost of \$1,958,807, reimbursed \$1,501,311, for a total of \$457,496 in unreimbursed services to the uninsured. 24% of the services provided are unreimbursed by any payor source.
- Provided \$41,381 in psychiatric medications to uninsured people.
- Helped 26 people obtain GAP insurance – covers medications and some medical costs.
- In cooperation with Social Services, coordinated Family Treatment Court.
- Served 68 people who have Developmental Disabilities Waiver funding.



### Sources of Revenue



### Expenditures





## Current Challenges/Opportunities:

- Implementation of STEP-VA – Same Day Access implemented in September, 2018. Next is Primary Health Screenings.
- Medicaid Expansion and the opportunity to enroll eligible consumers and handling cash flow challenge of reduction in state funds for Medicaid Match.
- State and Federal insurance questions..
- Workforce issues, increasing need for licensed and credentialed people to fill roles.
- Federal Grant for Prevention and Treatment for Opioid Addiction - \$100,000 for Prevention, \$30,000 for Treatment, to be used by 4/30/19.

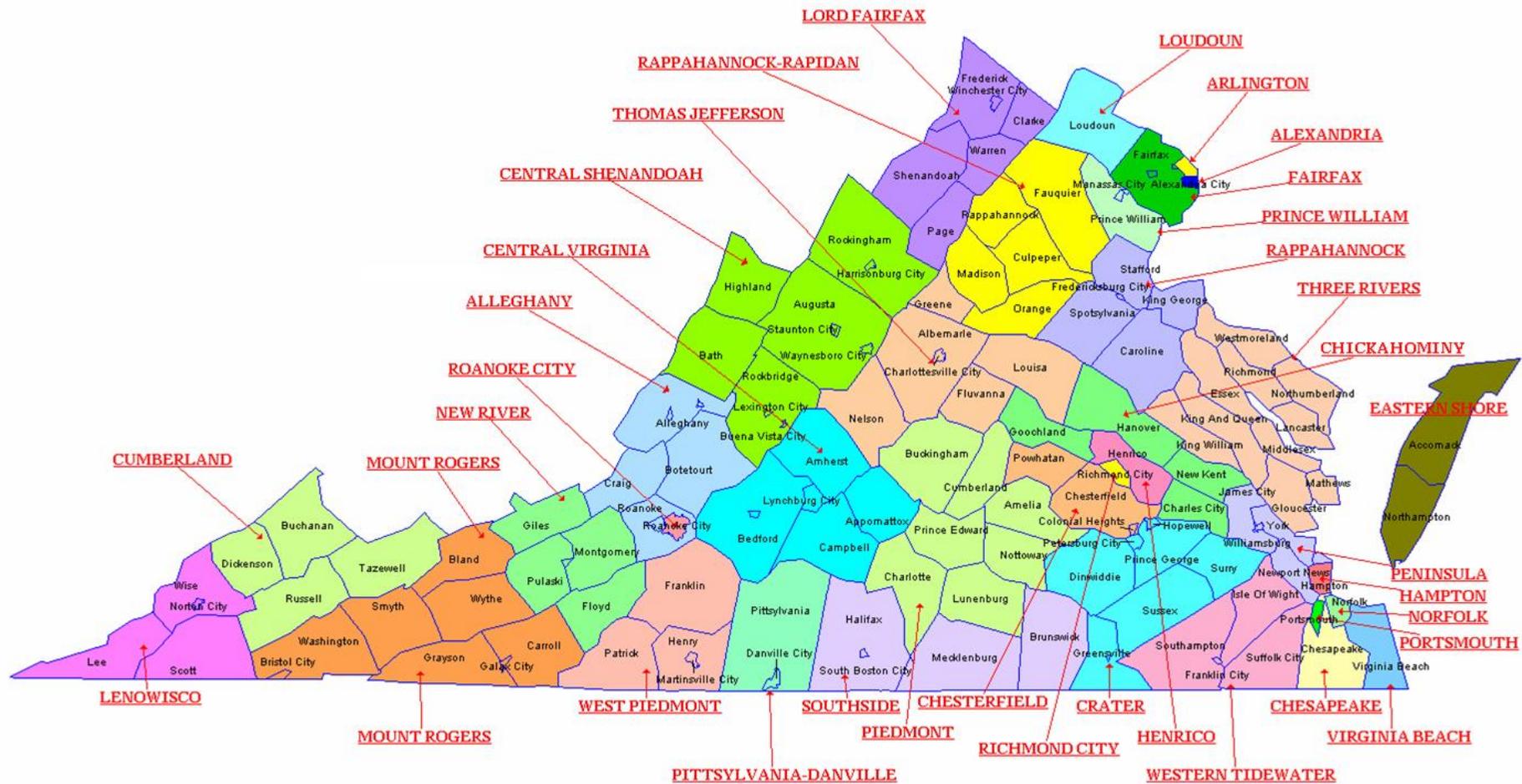


# **Goochland Health Department**

Annual Report to the  
Board of Supervisors  
December 4, 2018

# Virginia Department of Health

## 35 Health Districts 119 Local Health Departments



# Goochland Health Department Mission & Vision:

To improve the health of our community by  
preventing disease,  
promoting healthy lifestyles, and  
protecting people from environmental hazards

Vision: “Healthy People in Healthy Communities”



# **Goochland Health Department Agency Goals:**

- 1. Maintain a competent and valued workforce**
- 2. Prevent chronic disease by promoting healthy lifestyles**
- 3. Protect the public from contagious diseases**
- 4. Promote food safety & prevent foodborne illness**
- 5. Protect the public from environmental hazards**
- 6. Prepare for all emergencies of public health significance**

# Goochland Health Department

## Core Program Areas:

1. Clinical Services	2. Environmental Health	3. Special Programs
<ul style="list-style-type: none"> <li>❖ Immunizations</li> <li>❖ Maternity Care</li> <li>❖ Family Planning</li> <li>❖ STD Clinics</li> <li>❖ WIC Program</li> <li>❖ Every Woman's Life</li> <li>❖ Nursing home screens</li> <li>❖ Rabies control-humans</li> </ul>	<ul style="list-style-type: none"> <li>❖ Restaurant inspections</li> <li>❖ Well &amp; septic permits</li> <li>❖ Soil Evaluations</li> <li>❖ Drinking water</li> <li>❖ Tourist establishment inspections</li> <li>❖ Swimming pools</li> <li>❖ Rabies control-animals</li> </ul>	<ul style="list-style-type: none"> <li>❖ Population Health</li> <li>❖ Epidemiology</li> <li>❖ Outbreak Control</li> <li>❖ Emergency Preparedness</li> <li>❖ Medical Reserve Corps</li> <li>❖ Community outreach</li> <li>❖ Vital statistics</li> </ul>

# **Goochland Health Department FY2018 Accomplishments:**

- ❖ **Community Health Assessment: completed, report due early 2019**
  - 25 regular Steering Committee members met monthly March to Nov 2018
  - Forces of Change Assessment completed – (early strategic planning)
- ❖ **Health Department won the Virginia WIC District of the Year Award**
- ❖ **Responded to Opioid Crisis:**
  - Supported 4 REVIVE! trainings, including Narcan dispensing
  - Dispensed drug disposal kits to the community
- ❖ **Medical Reserve Corps: ↑ # of volunteers from 92 to 314 district-wide (65 of those are affiliated with Goochland)**
- ❖ **Environmental Health Food Safety Specialist: achieved the Certified Professional - Food Safety (CP-FS) credentials through the National Environmental Health Association.**
- ❖ **Supported Disaster Survivor Day & other Health/Safety Fairs**

# Goochland Health Department Clinical Service Levels:

Program Area	FY2013	FY2014	FY2015	FY2016	FY2017	FY2018
Communicable Dz Investigations	53	117	152	115	95	89
Immunization Visits	258	217	209	151	139	123
Family Planning Visits	288	264	275	226	200	172
Maternity visits	102	62	42	33	55	59
Nursing Home Screenings	32	19	23	26	25	28
STD visits	62	42	30	41	49	33
WIC Client Visits	n/a	n/a	493	463	405	366
TB Assessments	260	344	170	207	175	161

# Goochland Health Department Environmental Health Service Levels:

Program Area	FY2013	FY2014	FY2015	FY2016	FY2017	FY2018
Restaurant Inspection Visits	163	247	255	260	186	190
Septic Applications	86	135	140	145	206	208
Well Applications	114	87	92	98	142	210
Rabies Incidents	61	61	65	70	92	108
Human Victims Bitten	39	50	50	55	64	59
Rabies PEP Given	1	2	3	3	2	2
Temporary Event Inspections	n/a	n/a	n/a	106	44	31

# **Goochland Health Department Future Outlook/Challenges:**

- ❖ “Population Health” as an unfunded (mostly) mandate
- ❖ Community Health Assessment (2018) & Community Health Improvement Plan (2019)
- ❖ “Bright Smiles for Babies”: dental prevention & fluoride varnish program for babies (up to 3 yrs old)
- ❖ Mental health crisis / Opioid response – a collaborative effort with CSB, DSS, OCS, RSAAC, Sheriff’s Office, Fire-Rescue, Schools, etc.
- ❖ Growth in population & residential development:
  - ↑ Environmental Health workload, especially the onsite program (septic & well permits)

# Pamunkey Regional Library

Presentation to the Board of Supervisors  
December 4, 2018

# Pamunkey Regional LIBRARY



....a regional partnership between  
Goochland, Hanover, King and Queen and King William counties  
to provide public library service...



We especially thank the Friends of the  
Goochland Branch Library for their  
continued support!

# The library is a community partner....in many ways



- Summer Reading with GCPS and FOGL.
- Christmas Tree Lighting with Goochland County Parks and Rec and the YMCA.
- Goochland County Fall Festival with Goochland County
- Halloween Hulabaloo Storytimes with Goochland County Parks and Rec.
- BES 5K
- Visit to Community Resource Fair at VCCW (Virginia Correctional Center for Women)
- Preschool Storytime visit at Mt. Gilead Preschool
- School Visits to promote Kindergarten Library Card Sign-up Campaign
- Promoted Library card sign-ups through Middle School Librarian to sign up approx. 200 additional students for cards to aid in their use of school and library digital resources.
- Through these various outreach opportunities we have reached in excess of 1500 people for the library.

# Library Services



Ask a Librarian



Books for Babies



Classes



Copies/Printing/FAX  
3D Printing



Exhibit Spaces



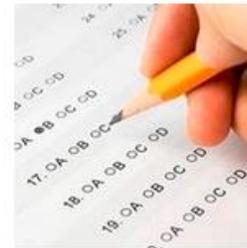
How Do I?...



Media Transfer  
Station



Newspapers



Proctoring



Readers' Advisory



Reference Librarians



Request a Title



Reserve A Room



Storytimes



Virginia

Branch	Circulation		
	FY18 Totals	FY18 Forecast	Total Percentage
Goochland	64,575	67,056	96.3%
Ashland	99,257	90,817	109.3%
Atlee	130,890	116,754	112.1%
Hanover	34,467	24,389	141.3%
Mechanicsville	152,019	147,061	103.4%
Montpelier	33,048	30,713	107.6%
Rockville	26,104	24,879	104.9%
King and Queen	10,678	8,754	122.0%
Upper King and William	36,430	36,380	100.1%
West Point	35,287	31,189	113.1%
<b>Totals</b>	<b>656,213</b>	<b>595,630</b>	<b>110.2%</b>



[Locations](#) [Digital Library](#) [Calendar](#) [Research](#) [Services](#)



[Adults](#)



[Teens](#)



[Children](#)



[New Arrivals](#)



https://www.pamunkeylibrary.org/client/en\_US/default?rm=3DPRINTING0%7C%7C%7C1%7C%7...

## Digital Library

Looking for eBooks, audiobooks, movies, music, comics, or magazines? You're at the right place!  
**Browse and check out titles from our digital catalog** or go to one of our downloadable services below.

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### OverDrive



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### hoopla



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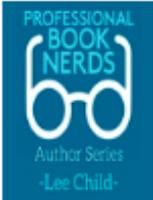
### RBDigital

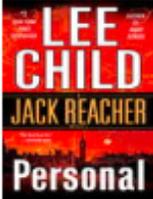


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RBDigital is compatible with these devices:



1.   **Lee Child Interview**  
by Professional Book Nerds  
Format:   
Electronic Format: MP3, OVERDRIVE LISTEN  
Excerpt: Lee Child Interview Professional Book Nerds  
Available: Unlimited

2.   **Personal**  
by Child, Lee  
Format:   
Electronic Format: ADOBE EPUB, HTML, KINDLE  
Excerpt: Personal Child, Lee  
Available: 2

3.   **Personal**  
by Child, Lee  
Format:   
Electronic Format: MP3, OVERDRIVE LISTEN  
Excerpt: Personal Child, Lee  
Available: 0

Preview

Download

Preview

Download

Preview

Place Hold

# Pamunkey Regional LIBRARY



Pamunkey Regional Library / LibCat

Search for event... Search

< Today December 2018 Category Branches  
 Agenda Day Week Month

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					10:30am Family Story 10:30am Family Story 10:45am Family Story 2:30pm Teen Center 2:30pm Holiday Cafe	10am Longwood H 10am Holiday Music
1pm Christmas Party	10am Mother Goose 10:20am Mother Goose 10:20am Movement 10:45am Family Story 2:30pm Teen Center 2pm Wellness Station	10am Reading & Story 10am Mother Goose 10am Toddler Story 10:45am Preschool 11am Yoga for Seniors 5pm Decorative & Arts 8:45pm Family Story	10am Family Story 10am Mother Goose 10am Toddler Story 10:30am Family Story 10:45am Preschool 11:15am Family Story 11:30am Preschool 1pm Film & Animation	10am Toddler Story 10am Mother Goose 10am Toddler Story 10:45am Family Story 10:30am Stuffed Arts 10:30am Family Story 10:45am Preschool 10:45am Preschool 11:15am Family Story 11:30am Mother Ges 11:30am Preschool 12pm Reading Group 12:30pm Yoga for Sen 2pm Basic Bookings 2pm Movie Screening 2:30pm 14th Annual	10am Toddler Story 10am Mother Goose 10:30am Family Story 10:45am Family Story 2:30pm Teen Center 4pm Fall Friday Film	10:30am Reading Group 10:30am Family Story 10:45am Family Story 11am Holiday Make 11am Holiday Make 11am Holiday Make 12pm Second Seals 1pm Teen/Dance Club
	10:20am Holiday Story 2:30pm Teen Cafe 2:30pm Holiday Story 2pm Wellness Station	10am Reading & Story 11am Yoga for Seniors 2pm Movie Screening	8pm Make your own 8pm News to READ	10am Toddler Story 10am Toddler Story 10:45am Preschool 11:30am Mother Ges 12:30pm Yoga for Sen 2pm Basic Bookings 2:30pm Teen Center 2pm Wellness Station	10:20am Reading Group 11am The Adventure 1pm Adult Library 2:30pm Teen Center	11am Legion of the B 11am Book Painting 1pm Family Movie M
10:20am Holiday Story 10:30am Movement 4:30pm Read to How 2pm Community Day 2:30pm Teen Cafe 2pm Wellness Station	10am Reading & Story 11am Yoga for Seniors 2pm Movie Screening	10:20am Reading Group 11am The Adventure 1pm Adult Library 2:30pm Teen Center	10am Reading Group 10:30am Family Story 10:30pm Yoga for Sen	4pm Lego Movie G		
				10am Reading Group 10:30pm Yoga for Sen 4pm Teen Winter Day	10am Reading Group 10:30pm Holiday Day	
			10am Reading Group 10:30pm Yoga for Sen	10:15am Reading Group 10:30pm Yoga for Sen	10am Christmas 4pm Fall Friday Film	11am Winter Calenda 2pm Adult Movie M 1pm Fall and Winter

Friday, Nov 30

- Arlwood Branch 10am - 8pm
- Atlee Branch 10am - 8pm
- Coochland Branch 2am - 8pm
- Hanover Branch 2am - 8pm
- King and Queen Branch Closed
- Mechanicville Branch 10am - 8pm
- Montpelier Branch 10am - 8pm
- Hockville Branch 10am - 8pm
- Upper King William Branch 10am - 8pm
- West Point Branch 10am - 8pm

View all Opening Hours



## Goochland Branch Library

The Goochland Branch Library has a meeting room, a collaboration room, and study rooms you can reserve.

### Meeting Room Features

- Max Capacity: 110
- 52 chairs
- 6 tables
- Podium
- Whiteboard
- Projection Screen
- Sink
- Ceiling mounted projector w/ HDMI/VGA/Audio port & audio controls
- AV cart w/ Blu-ray player & sound equipment

**RESERVE NOW**



Goochland Meeting Room View 1



Goochland Meeting Room View 2

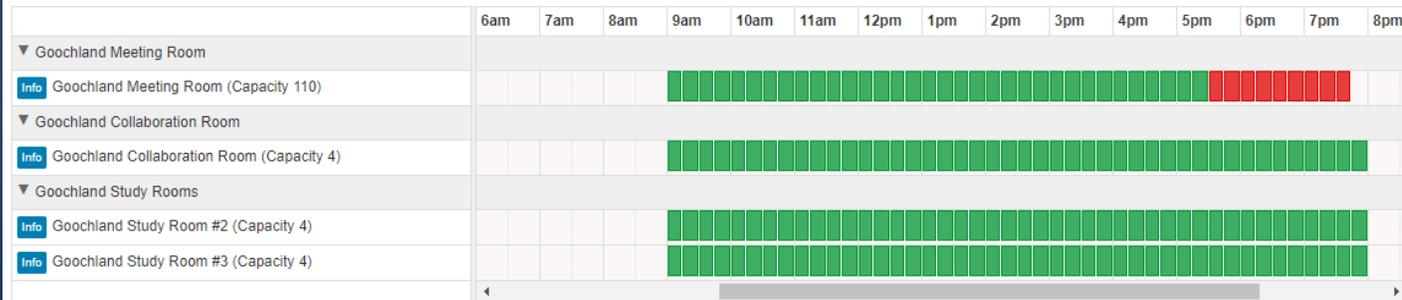
## Number of Community Sponsored Meetings/Events

County	FY18 Totals	FY18 Forecast	Total Percentage
Goochland	298	391	76.2%
Hanover	1,195	1,224	97.6%
King and Queen	58	56	103.6%
King William	409	481	85.0%
<b>Totals</b>	<b>1,960</b>	<b>2,152</b>	<b>91.1%</b>

Location: Goochland Branch Category: Show All Capacity: For any number of people.

Tuesday, December 4, 2018

Go To Date: < >



Available Your Booking Unavailable/Padding

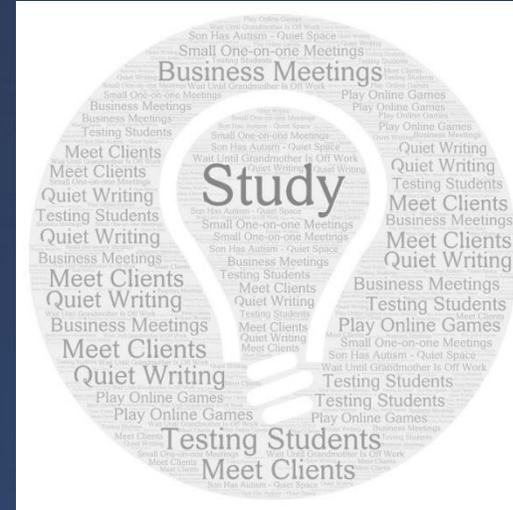


### Attendance at Library Sponsored Programs

County	FY18 Totals	FY18 Forecast	Total Percentage
Goochland	5,905	5,654	104.4%
Hanover	36,325	32,859	110.5%
King and Queen	608	658	92.4%
King William	5,530	4,899	112.9%
<b>Totals</b>	<b>48,368</b>	<b>44,070</b>	<b>109.8%</b>



Library Visits			
Branch	FY18 Totals	FY18 Forecast	Total Percentage
Goochland	77,420	72,615	106.6%
Ashland	89,199	92,622	96.3%
Atlee	86,195	82,798	104.1%
Hanover	26,771	26,297	101.8%
Mechanicsville	126,633	138,090	91.7%
Montpelier	28,920	30,959	93.4%
Rockville	16,110	17,523	91.9%
King and Queen	17,363	17,184	101.0%
Upper King and William	23,728	26,468	89.6%
West Point	45,023	45,735	98.4%
<b>Totals</b>	<b>537,362</b>	<b>550,289</b>	<b>97.7%</b>



# Upcoming:

- Expand the maker/collaborative programming
- Enhance collection offerings
- Acquire PRL Administrative Center
- Implement staffing realignment

# GOOCHLAND CARES

Free Clinic and Family Services



## GoochlandCares supports the County's Strategic Goals:

1. Efficient, effective and transparent government; emphasis on customer service excellence
3. Excellence in Financial Management
4. High quality core services including Education, Public Safety, and Community Health

# MISSION

The mission of GoochlandCares  
Is to provide health care and basic human  
services to Goochland residents in need.

# Our programs provide assistance with:

- Food
- Medical Care
- Medical Transportation
- Mental Health Care
- Dental Care
- Clothes and Household Goods
- Case Management
- Financial Assistance
- Critical Home Repair
- Emergency Housing
- Domestic & Sexual Violence
- GED/ESL education

# Who We Serve

Benefitted ~1500 Goochland Residents

## ▶Income

58% live at or under 100 FPL

42% live between 101 and 200% FPL

## ▶Race

40% Black (16% Goochland County)

14% Hispanic (2.8% Goochland County)

46% White (80% Goochland County)

## ▶Age

Average age 52 years old

28% < 40 years old

54% 41-64 years old

23% > 65 years old (22% Goochland County)



# Health Disparities

Differences in health or in the key determinants of health, such as education, safe housing, and discrimination, which adversely affect marginalized or excluded groups.

# Goochland County

## Race Matters

Children living in poverty- 9%

Children living in poverty- black 21%

Children living in poverty- white 5%

## Location Matters

Average income

23103- \$104K/year

23063- \$68K/year

23038- \$28K/year

# 2017-2018 Highlights



# 2017-2018 Highlights



- ▶ Reached Capital Campaign goal of \$7.1M in Spring 2017.
- ▶ Supported construction of 20,000 sq. ft. building, conversion of house to emergency housing, endowment.
- ▶ Began building March 2017. Completed January 2018.
- ▶ Moved programs into new facility January 2018 without interrupting client services.

# One- Stop Shop!



# Access





# Program Integration

# 2018 Program Trends/Successes

- ▶ 40% + Increase in Food Pantry and Clothes Closet visits
- ▶ Tripled number of families on Home Repair wait list
- ▶ Graduated 6 adults with GED
- ▶ VITA volunteers completed tax returns for 67 families
- ▶ 50% + increase in number of families housed in emergency housing.
- ▶ More visibility = more volunteers and clients

# OUR IMPACT IN THE COMMUNITY

- ▶ Provided volunteer opportunities for 450+ community members
- ▶ Learning site for K-12 GS, VCU, U.of R. and Goochland School students
- ▶ Employ 32 staff
- ▶ Intern site for Partnership for the Future
- ▶ DV/SA staff present classes on healthy relationships to GHS 9<sup>th</sup> and 10<sup>th</sup> grades
- ▶ Job training site for Pro Train, dental assistants, retail, Senior Connections

# Share our resources



# 2019 Challenges



- ▶ Meet program demands especially Food, Housing, and Case Management.
- ▶ Ensure Medicaid recipients and uninsured/under-insured have a medical home.
- ▶ Maintain financial sustainability.
- ▶ Respond to newly identified needs.

Thank  
you!



Questions?