



Community Development Departments Annual Report

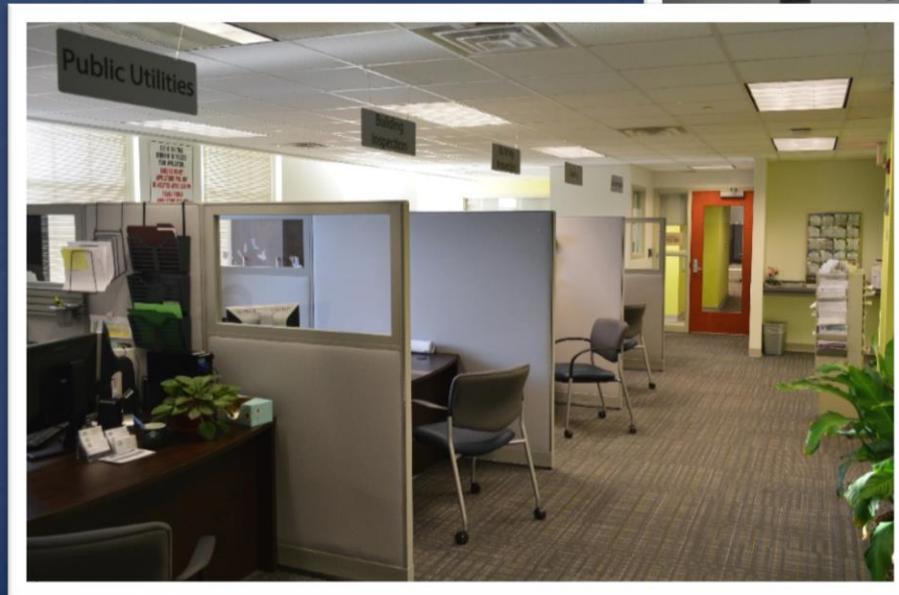
*Customer Service Center, Planning, Zoning, Building
Inspection, Environmental, Land Development, and
Public Utilities*

Presentation to the
Board of Supervisors
September 2019

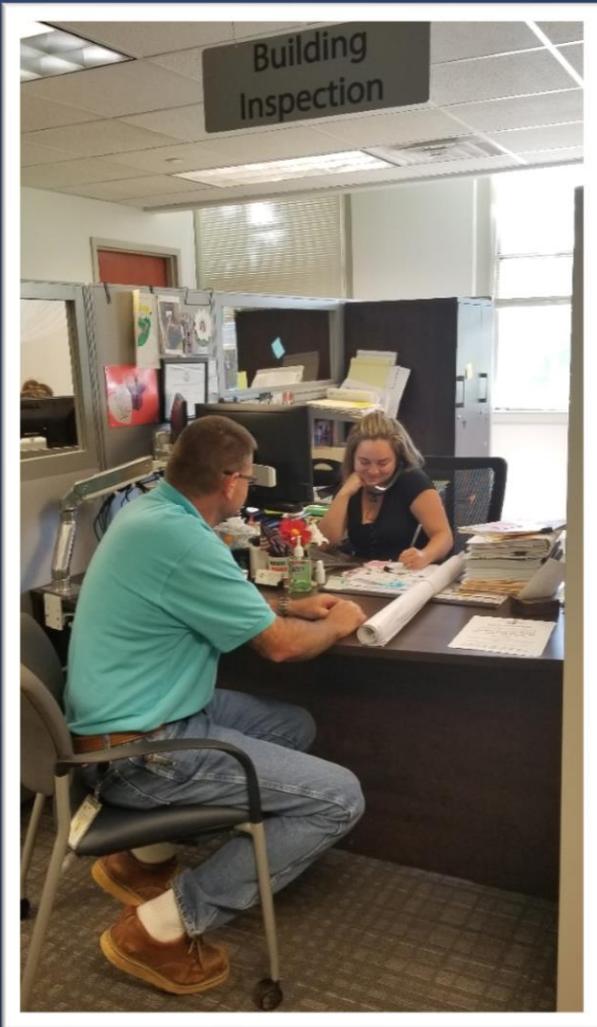
Customer Service Center

Function:

- Provide outstanding customer service to the citizens, contractors, builders, and developers of Goochland County
 - Customer Service for all Utility and Community Development Functions
 - Permit Intake
 - Inspection Scheduling
 - Utility Billing



Goals and Accomplishments



- Actively cross-training members in Utility and Zoning Customer Service
- Processed 2,707 permits
- Scheduled 12,656 inspections
- Billed 1,750 customers bi-monthly
- Set up 72 new utility customers
- Processed 35 Plan of Developments & 20 Land Disturbance Permits
- Received 52 Citizen and Customer Feedback cards: Average of 4.8

Planning & Zoning



- Administers County Zoning & Subdivision Ordinances (Rezoning, Conditional Use Permits, Design Overlay Review, Building Permit Review, Plan of Development Reviews)



- Comprehensive Planning



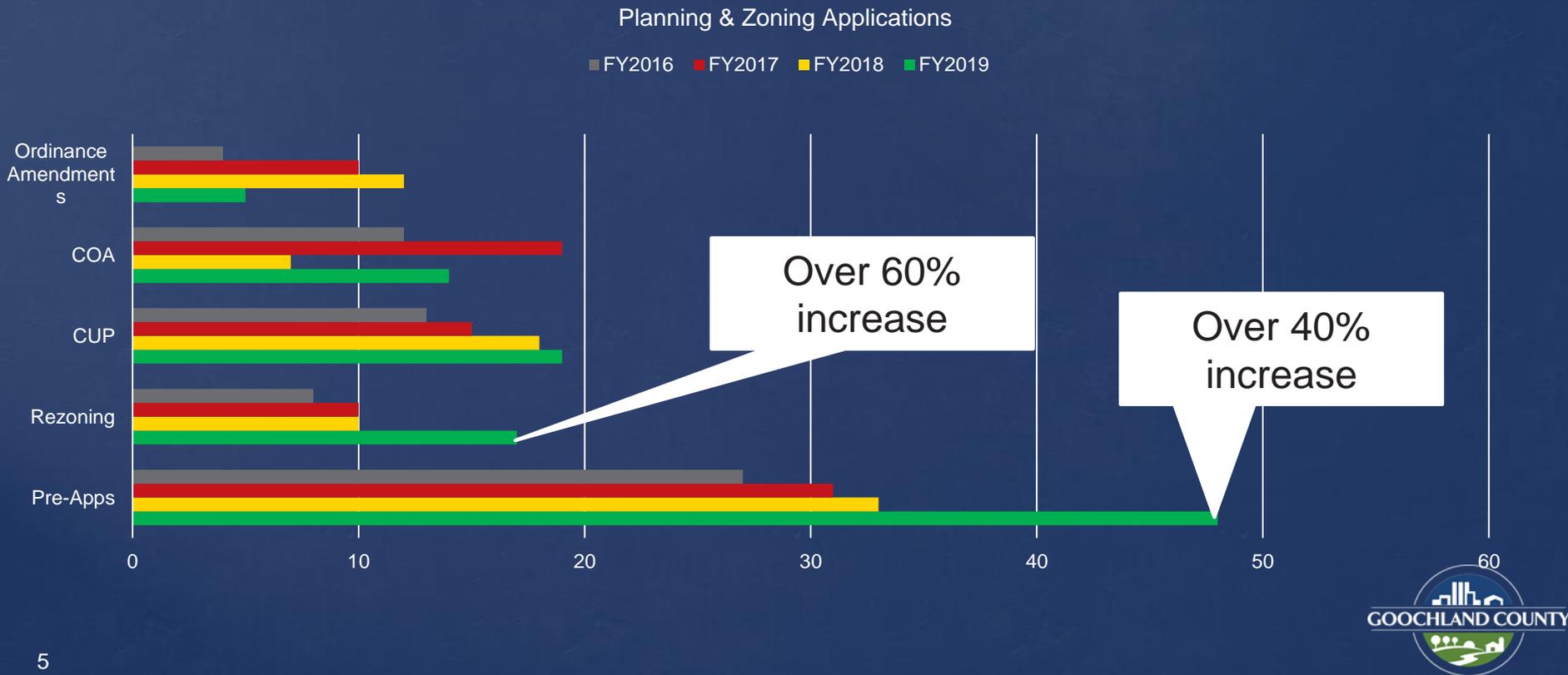
- Transportation Planning



- Code Enforcement

Goals and Accomplishments

- Investigated 19 zoning violations
- Attended 38 community meetings



Goals and Accomplishments

- Zoning Ordinance Rewrite approximately 85% complete
 - Monthly work sessions with Planning Commission
 - 3 citizen meetings
 - 3 BOS work sessions
- Multiple zoning ordinance amendments
 - Transient Lodging
 - Golf carts on certain roadways
 - Setbacks for townhouses in RPUD
 - Adult Housing
 - Public Assembly uses in Industrial Districts
 - Subdivision changes to address access

Goals and Accomplishments

Transportation

- Completion of Major Thoroughfare Plan
- Awarded \$200,000 by VDOT through a Transportation Alternative funding grant for trails on the east end of the County.
 - Easement acquisition phase is underway
 - Survey underway
- Traffic Signals for the Rte 288/Broad Street intersection have an expedited advertisement date of October 2019 (originally January 2020).

Goals and Accomplishments

Transportation

- Fairground Road/Sandy Hook Road Roundabout
 - VDOT Public Hearing is complete
 - Engineering is underway
 - Advertisement, early 2022
- Fairground Road extension project public hearing
 - VDOT Public Hearing is Sept 12, 2019
 - Construction is expected to be on the same schedule as the Roundabout project.
- Submitted 4 Smart Scale Applications to VDOT

Goals and Accomplishments

Transportation

- Created policy for Road Service Districts to assist residents seeking to convert private roads to state-maintained roads

Building Inspection

Function:

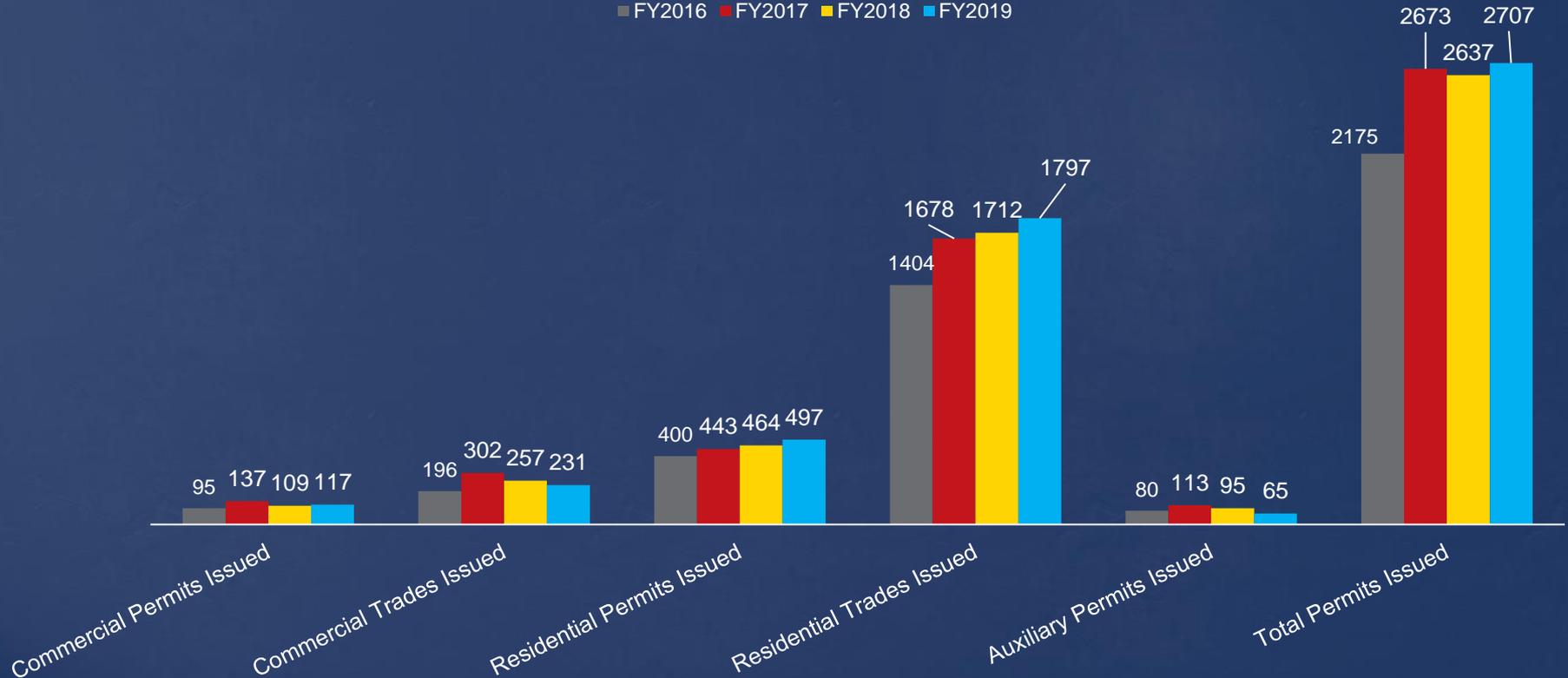
- Preserve and promote the health, safety, and welfare of the public in accordance with the Uniform Statewide Building Code
 - Permitting
 - Plan Review
 - Inspections



Building Inspection – Permit History

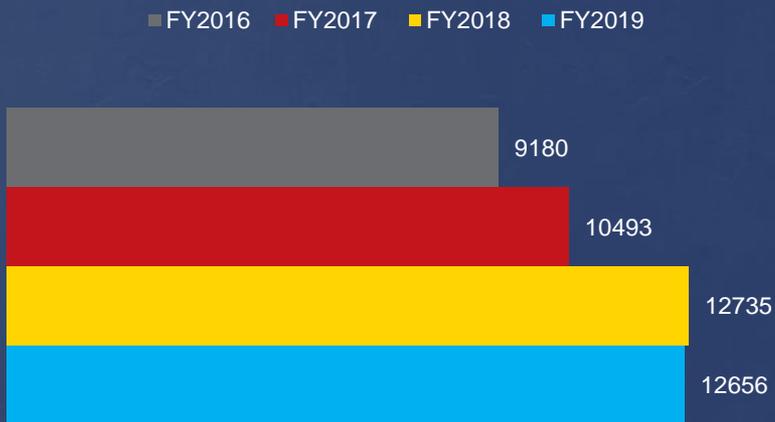
Total Permits Issued by Fiscal Year

FY2016 FY2017 FY2018 FY2019



Building Inspection – Inspection History

Number of Inspections by FY



Average Number of Inspections/Inspector/Day



Building Inspection – Revenue History

Annual BI Revenue by Type

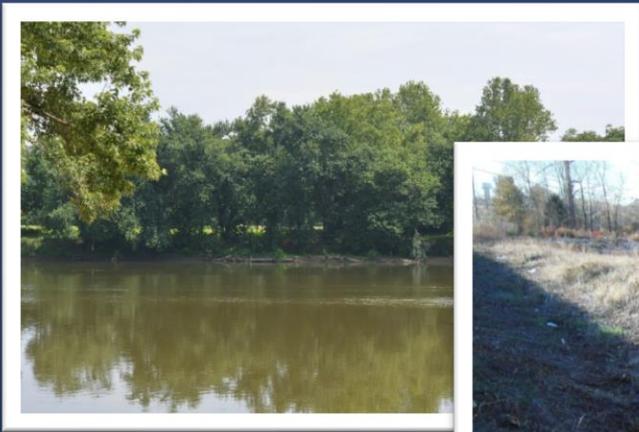
Residential Commercial



Environmental and Land Development

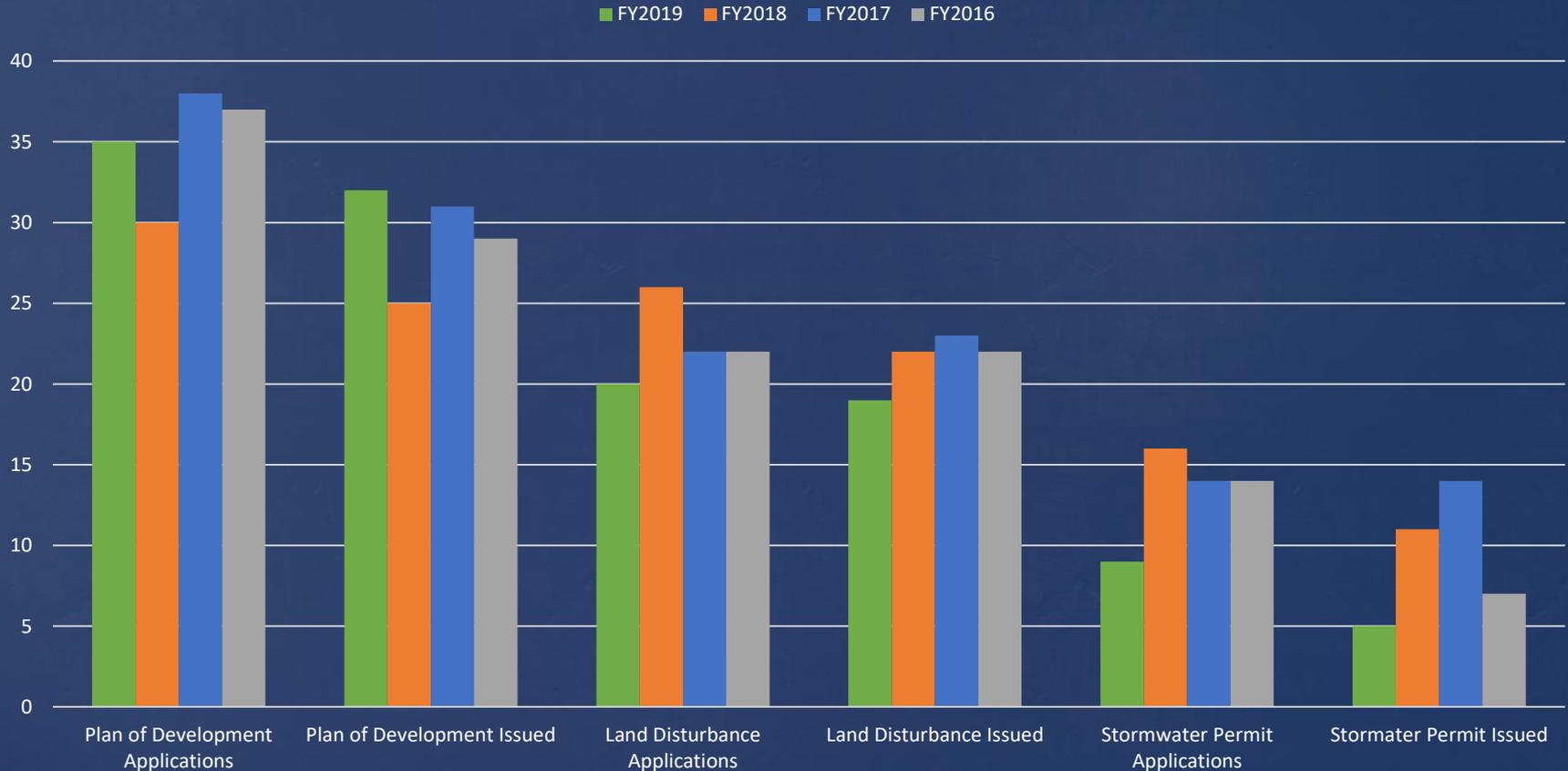
Functions:

- Promote and facilitate development in the County through an efficient Plan of Development Process
- Protect the County's natural resources by ensuring compliance with erosion and sediment control measures, stormwater management, and other environmental regulations.
 - County liaison to Monacan Soil and Water Conservation District
 - Oversight of County conservation easements
 - Monitors Biosolids and the closed landfill



Goals and Accomplishments

Environmental Permits



- POD/LDP's: Steady
- Stormwater Permits: Decrease



Goals and Accomplishments

Major Projects Reviewed and/or Under Construction

- Tuckahoe Pines
- Avery Point (CCRC)
- Drive Shack
- Readers Branch – 90 lots sold
- Mosaic – HHHunt Property
- Benedictine Gym

Goals and Accomplishments

- Implemented 2nd phase of *Trees for Clean Water* Grant
 - 60 trees planted in Broad Street median in Centerville
- DEQ granted approval to terminate 'Post Closure Care' groundwater monitoring at Hidden Rock Landfill
- Reissued all Virginia Stormwater Management Permits (VSMPs). DEQ operates on a 5-year cycle (2014)

Monacan Soil and Water Conservation District

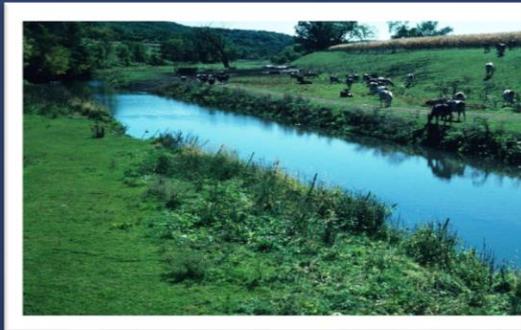
Functions:

- Assists local producer and landowners with Best Management Practices on agricultural lands
- Administers the Virginia Cost Share Program (VACS) that provides funding from the Virginia Department of Conservation and Recreation (DCR) to assist local farmers in implementing approved conservation practices such as cover crops, stream exclusion, nutrient management plans and conversion of cropland to hayland.



Monacan Soil and Water Conservation District

- Administers the Virginia State Tax Credit program for certified conservation practices on agricultural lands
- Coordinates with the Virginia Department of Environmental Quality (DEQ) to plan, implement, and track agricultural conservation practices to aid Goochland in reaching their Total Maximum Daily Load Goals established by the EPA and DEQ.
- Holds educational programs for citizens, landowners and schools on soils, soil health, watershed and nonpoint source pollution, water conservation and biological water monitoring



Goals and Accomplishments

- Re-located to the Agricultural Center at the Old Central High School allowing Extension Office and MSWCD to be co-located
- Attended Goochland's Legislative planning event and participated in VASWCD Legislative Day at the General Assembly
- Attended various training exercises by VASWCD and DCR to maintain various required certifications



Goals and Accomplishments

Sample of deliverables reported on for year:

- Number of general inquiries and contacts made: 349

VACS:

- Number of contracts created: 15
- Nutrient Management Plans reviewed and approved: 7
- Number of Conservation Plans developed/reviewed/approved: 1
- Number of education programs held: 11
- Number of participants attending programs: 397

Additional information on their programs will be provided by Keith Burgess in the next presentation



Utilities

Functions:

The Department of Public Utilities is responsible for the operation and maintenance of public drinking water and wastewater services to the east end and Courthouse service areas. Currently operate and maintain:

- 7 sewer pump stations
- 2 water booster pump stations
- 3 water storage tanks
- 1 chloramine booster station
- Approximately 150 miles of pipe



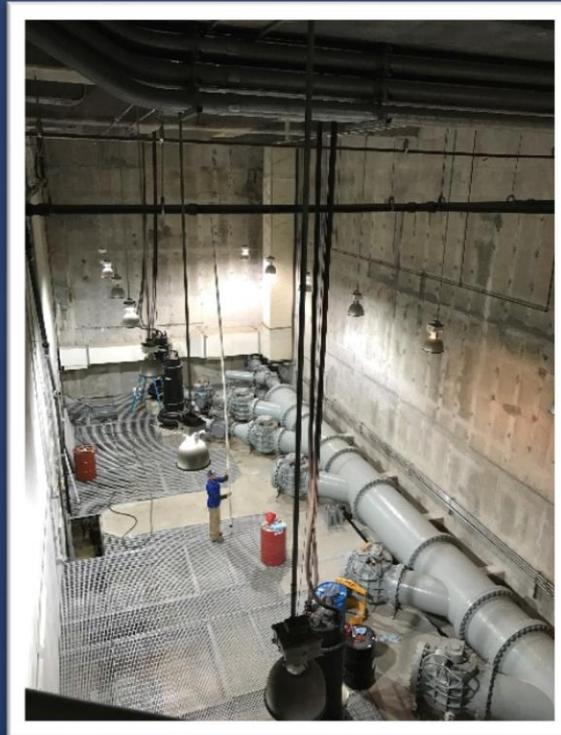
Goals and Accomplishments

- Old Oaks Water Service project – expected completion – Sept 2019
- Hickory Haven Sewer Service project – 90% complete with design
- Huguenot Hills Water Service Project – 75% complete with design
- Updated new sewer billing format with City of Richmond
- Addressed over 3,500 Miss Utility tickets (~14/day)
- Read \approx 1,700 meters bi-monthly



Goals and Accomplishments

- Completed Animal Shelter sewer force main construction
- Update electrical controls systems at two sewer pump stations
- 100% sampling compliance in accordance with VDH standards



Utilities – Future Outlook

- Begin construction of the Hickory Haven and Samary Forest public sewer expansion project;
- Begin construction of Huguenot Hills Water Service – Phase 1 project;
- Complete the next 5-year (FY2020) update of DPU's Utility Master Plan;
- Continue to identify utility infrastructure rehab and replacement needs and incorporate specific R&R projects in the updated Utility Master Plan.



Community Development Future Outlook

- Development impact outlook
 - 3,321 residential lots with approved zoning
 - 272 residential lots with zoning pending
 - 263,196 sq. foot of Commercial Development (pending and under construction)
- Rewrite of zoning and subdivision ordinances to be consistent with the Comprehensive Plan, to be more customer friendly, and to address antiquated processes for development and subdivisions
- Upgrade permitting software to allow for online permitting, inspection scheduling, and project status updates



Community Development Future Outlook

- Monitor legislation
- Digitization of historical paper zoning maps
- Continue to provide outstanding customer service

Questions?