Pandemic-EBT

IMPORTANT INFORMATION!!!

Please read this flyer carefully. If you are eligible, you will get a Virginia P-EBT Card in the mail, in the next 30 to 45 days.

The Virginia P-EBT Card will have food assistance benefits on it that can be used for food items anywhere SNAP benefits are accepted.

You did not apply for these benefits, but you have a student or students in your household who are eligible for free/reduced meals at their school. Because they are not in school right now, Virginia can give you these P-EBT food benefits to use.

Participation in the program is voluntary. If you choose not to participate in the program, please dispose of the card by cutting through the magnetic stripe on the card and discarding the card in a secure manner. You will not be able to redeem the food benefits, nor can you transfer the card to someone else.

If you have question, please contact 804-726-7000.

Question 1

What happens next?

A pre-loaded Virginia P-EBT Card will come in the mail. The card will be in the *parent or guardian's name*, as listed in local school division records. Please keep the card in case ongoing benefits become available.

Question 2

What if my child already receives SNAP benefits?

If your child/children receive SNAP benefits, the P-EBT benefits will be loaded onto your SNAP card, for most families. If the state was not able to match your information, a P-EBT card will be mailed.

Question 3

How much will be on the card?

The benefit amount for the total estimated period of school closure per child is a maximum of $376. Some students will get less because they became eligible later.

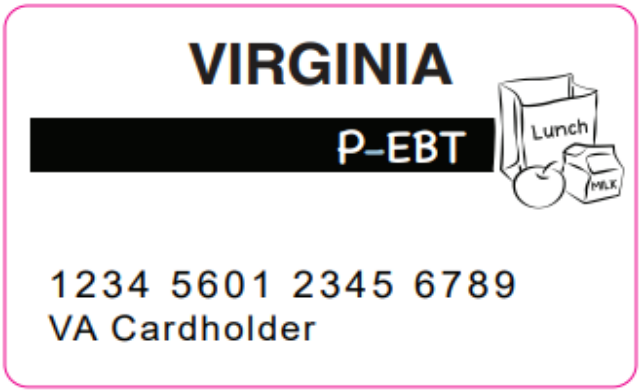
Question 4

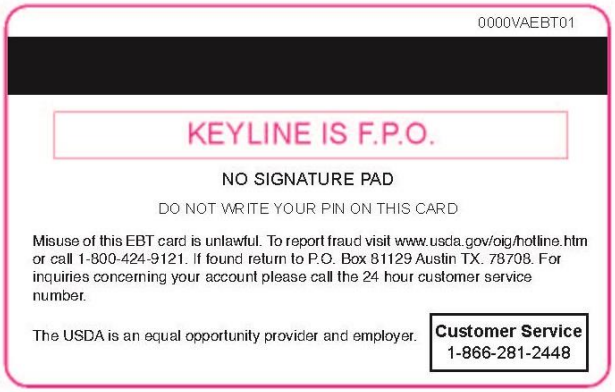
How do I activate the card?

There are three ways to activate your P-EBT card and manage your benefits account. You may call 1-866-281-2448, logon to https://www.connectebt.com/, or on your mobile device download the ConnectEBT app. Secure information detailing how to PIN your card will be included in the envelope with your card.

Pandemic EBT

The card you will receive will look like the card below. It can be used to purchase food items anywhere SNAP or EBT cards are accepted.





Question 5

How do I use the card?

Once activated, the card can be used to purchase eligible food items anywhere SNAP cards are accepted. You will need to use the PIN number you created when activating the card each time you shop. The card can be used in the point of sale device, just like a debit card or can be handed to the cashier.

Question 6

What if I do not want the benefits?

If you choose not to use the card, you must destroy it by cutting it across the magnetic strip and safely dispose of it. The card is not transferable and can not be gifted to someone else.

Question 7

Do I have to use all of my benefits at once?

No. The money will carry over on the card from month to month. After one year, unused P-EBT benefits will be removed from the card.

You may be eligible for additional assistance with food, medical insurance, and other VDSS programs. Apply online at https://commonhelp.virginia.gov.

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VIRGINIA DEPARTMENT OF SOCIAL SERVICES