



## BOARD MEETING ROOM ASSISTED LISTENING INSTRUCTIONS

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Goochland County is pleased to provide a new Bluetooth based Assisted Listening system to assist citizens who attend public meetings in the Board Meeting Room (Room 250) at the County Administration Building.

The Assisted Listening system works with County provided Headsets, County provided devices that works with any hearing aid that has a T coil setting, or by using your own mobile phone and an App named "Wavecast". Detailed instructions are listed below and posted in the back of the Board Meeting Room at the County Administration Building. If anyone has questions about the instructions and devices listed below, please contact the Information Technology Department at (804) 556-5808 or by email at [itdepartment@goochlandva.us](mailto:itdepartment@goochlandva.us).

For Headset Devices:

- Take one of the four headset receivers and one over the ear earpiece from the basket on the table at the back of the BOS room, plug in the over the ear earpiece to the Headset, and turn the knob on (green light) and adjust the volume as needed. Please return to the basket when you are finished.

For use with your Mobile Phone:

- Go to the Apple store or Google Play store and download and install an App named "Wavecast" by Williams Sound
- While in the BOS room connect to the "Hearing Assist" Wifi network on your Mobile Phone. You may get a pop up warning about no internet, make sure you click OK to stay connected.
- Launch the Wavecast app and Choose "Hearing Assist" when prompted. Adjust the volume as needed for your Mobile Headphones.

For Hearing Aid Device that have the "T" or Telecoil setting:

- Take one of the four headset receivers and one of the two Neck Loop devices from the basket on the table at the back of the BOS room, plug in the Neck Loop to the Headset receiver, there is an on/off button on the neck loop. Turn the knob on (green light) and adjust the volume as needed. Set your Hearing Aid device to the "T" setting. Please return to the basket when you are finished.