

## Notice to Customers of Eastern Goochland County Waterworks

Este informe contiene información muy importante sobre su agua potable.  
Tradúzcalo o hable con alguien que lo entienda bien.

# BOIL YOUR TAP WATER

**Failure to follow this advisory could result in stomach or intestinal illness.**

The Virginia Department of Health in conjunction with the Goochland County Health Department, and Eastern Goochland County Water System are advising residents to use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution. This precaution is necessary because of a water main break in eastern Goochland along River Road near the Goochland-Henrico County line impacting customers in Randolph Square, Lower Tuckahoe, Wickham Glen subdivisions and adjacent homes.

## DO NOT DRINK TAP WATER WITHOUT BOILING IT FIRST

Boiled or bottled water should be used for drinking, beverage and food preparation, and making ice **until further notice**. Boiling kills bacteria and other organisms in the water. Boiling is the preferred method to assure that the tap water is safe to drink. Bring all tap water to a rolling boil, **let it boil for one (1) minute**, and let it cool before using, or use bottled water.

If you cannot boil your tap water....

- An alternative method of purification for residents that do not have gas or electricity available is to use liquid household bleach to disinfect water. The bleach product should be recently purchased, free of additives and scents, and should contain a hypochlorite solution of at least 5.25%. Public health officials recommend adding 8 drops of bleach (about ¼ teaspoon) to each gallon of water. The water should be stirred and allowed to stand for at least 30 minutes before use.
- Water purification tablets may also be used by following the manufacturer's instructions.
- Potable water is available at the following locations: by calling Goochland's EOC at 804-556-5678.

We will inform you when you no longer need to boil your water. To address this problem we are actively on site fixing the water main break. We anticipate resolving the problem within 8 hours.

For more information call:

Waterworks contact: Goochland County Public Utilities [utilities@goochlandva.us](mailto:utilities@goochlandva.us) (804) 556-5835

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

Date: July 30, 2023